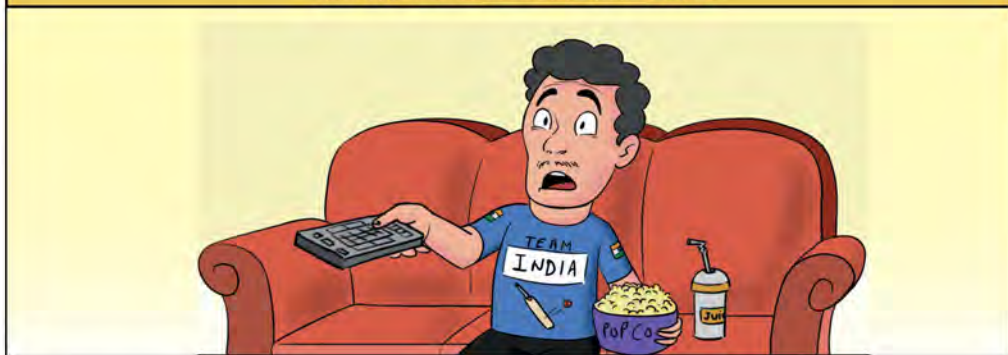


8. FRAUDS BY COMPROMISING CREDENTIALS THROUGH SEARCH ENGINES

Raju is fond of watching cricket, and he was very excited about the upcoming cricket match. But as soon as he opened the Sports App, he realised that his subscription had expired.



Raju thinks: "What is the big deal! The Internet has all the solutions."

SNAP!

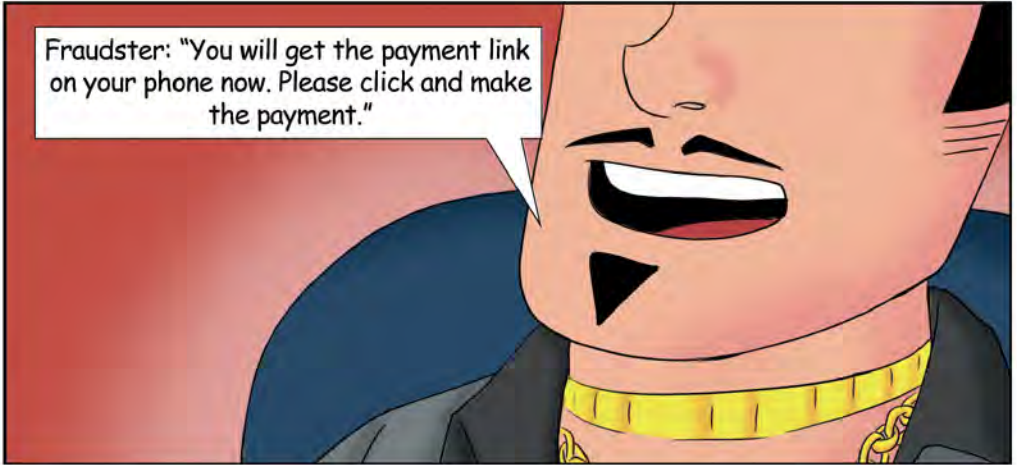


Thinking this, he searched for a way to recharge the Sports App on the internet. After searching for a while, he found a phone number for the same. Raju dialled the number immediately.



Do's:

- ✓ Always obtain the contact details/customer service number, etc. from the official website of the service provider only.
- ✓ Report the incident to the nearest Cyber Crime Police Station and National Cyber Crime Reporting Portal at <https://cybercrime.gov.in>



Raju clicked on the link.

Raju received an SMS stating that Rs 40,000 was debited from his account.



Instead of paying Rs 1000 to Sports App, Raju ended up transferring Rs 40000 to the fraudster.



Don'ts:

- x Don't contact random phone numbers obtained from web search engines, especially for doing financial transaction.