

Information Security Policy

Cholamandalam Investment and Finance Company Limited (CIFCL) is committed to provide comprehensive financial solutions including vehicle finance, home loans, and other services, to our valued customers. CIFCL's Information Technology plays a crucial role in supporting our business operations through a range of IT services such as Cyber Security, Technology Operations, Application Development & Support, Digital Innovations and Vendor Governance.

CIFCL business processes are streamlined and information systems are appropriately protected from loss of confidentiality, integrity, availability, authenticity, accountability, non-repudiation and reliability.

CIFCL committed to:

- ✚ Protecting sensitive customer information and maintaining confidentiality in accordance with the CIFCL's privacy policy.
- ✚ Cultivating a culture of shared responsibility for security and collaborating with external security communities.
- ✚ Compliance with all legal, regulatory, contractual, and other applicable requirements.
- ✚ Ensuring information availability to authorized business processes and employees as needed.
- ✚ Embracing technological advancements while considering their impact on operational efficiency and user experience.
- ✚ Enhancing baseline capabilities within CIFCL.

This policy is dynamic and includes a commitment to continual improvement of the information security management systems through a process of monitoring, incident reporting, risk assessment, regular audits and implementing proactive security measures.

For **Cholamandalam Investment and Finance Company Limited**

Durgaprasad S

Durgaprasad Swaminathan
Executive VP & CIO

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