

Update KYC,

**Get Smart Alerts & Stay Protected!**

**#KYCDoneRight**



## Why Regular KYC Updates Matter?

Updating your KYC is not just a smart decision but also a simple action.

If your KYC isn't up to date, it could lead to service disruptions, like missed EMI reminders & important account alerts. Updating KYC is simple & easy, just follow the steps mentioned below.

## How to Update your Name/Mobile Number Email ID/Address?

### STEP 01

**Chola**  
**one**

Download  
**Chola One App**  
from Play Store

### STEP 02



Go to Home Page, select Loan Account and raise a **Service Request to update your mobile number or email ID.**

### STEP 03



For updates like name or address, **visit your nearest Chola branch with your ID proof and a request letter.**

## Benefits of Updating KYC



Receive  
**EMI Reminders**



Avoid Penalties due to  
**missed communication**



Get early  
**overdue alerts**



Maintain good credit score  
with timely payments



Experience faster  
**grievance resolution**