





EMPOWERING ASPIRATIONS ENABLING AMBITIONS

Cholamandalam Investment and Finance Company Limited CORPORATE PRESENTATION - December 2024



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Murugappa Group in a Nutshell





Years of Existence



Consolidated Turnover (FY24)



Group Market cap (as on 31st Dec 2024)



29+

Businesses



Listed Companies



Geographical Presence



Manufacturing Locations

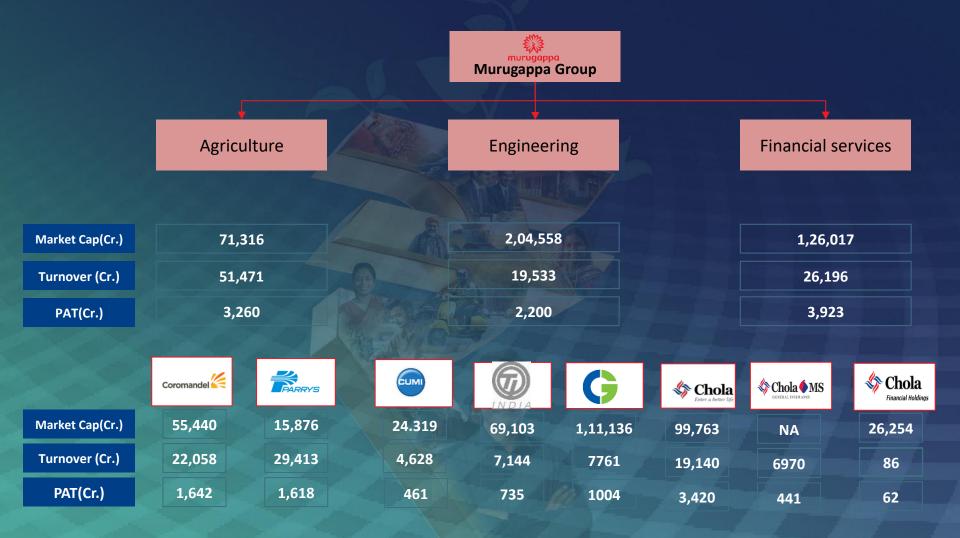


Work force



Murugappa Group Overview









SPIRIT OF MURUGAPPA





Integrity

We value professional and personal integrity above all else. We achieve our goals by being honest and straightforward with all our stakeholders. We earn trust with every action, every minute of every day.

Passion

We play to win. We have a healthy desire to stretch, to achieve personal goals and accelerate business growth. We strive constantly to improve and be energetic in everything that we do.

Quality

We take ownership of our work. We unfailingly meet high standards of quality in both what we do and the way we do it. We take pride in excellence.

Respect

We respect the dignity of every individual. We are open and transparent with each other. We inspire and enable people to achieve high standards and challenging goals. We provide everyone equal opportunities to progress and grow

Responsibility

We are responsible corporate citizens. We believe we can help make a difference to our environment and change lives for the better. We will do this in a manner that benefits our size and also reflects our humility.

"The fundamental principle of economic activity is that no man you transact with will lose, then you shall not."



Cholamandalam Investment & Finance Company Limited





43.9 lakh + customers

45.9 Idkii + Customers

Helping customers enter a better life

3.5 lakh customers in year 2010 to 43.9 lakh plus customers till date



64,592 employees

Experienced team to serve more customers

980 plus employees in year 2010 to 64,000+ employees today



Rs. 1.89 lakh Cr. Total AUM

**

Rs. 99 k+ Cr. market cap



1577 branches

Healthy pre-tax ROA of 3.2%

PAT – 15-year CAGR of 48% from FY10 to FY24

Rapid market cap growth

From Rs. 623 Cr. in year 2010 to Rs. 99k+ Cr. in 2024

Strong geographical presence

Across 26 states & 7 Union Territories. 91% presence across tier III—VI towns



Diversified product portfolio

 Presence across Vehicle Finance loans, Loan Against Property, Home Loans, Consumer loans, Personal loans, SME Loans, Stock broking & distribution of financial products.



Experienced management

- Experienced management team with relevant industry experience
- Significant synergies with Murugappa group, deriving operational and financial benefits



Our journey so far



FY 2016-20

2016

2017

2018

2019

New LEAP LOS Digital platform

GaadiBazaar dealer platform

Gen 3 scoring model

PAT crossed Rs.1000 Cr

HL platform digitization

AI/ML based scoring model

HRMS SaaS solution

FY 2021 - 22

2025

FY 2025

FY 2010-15

FY 1979-2010

commenced
equipment financing
Commenced Vehicle
Finance business
Started Chola Securities

2006

JV with DBS bank
Singapore commenced
Consumer Finance and
Loan Against Property
(LAP) Business

2009

Exited Consumer
 Finance business

2011

Terminated JV with DBS Mobile app rollout

2012

Commenced Tractor Business

2013

Commenced HL Business

2014

 Commenced CE Business

2015

 GNPA recognition at 150 Days

2021

LAP platform digitization

Inspite of Covid pandemic CIFCL registered a growth in assets of 16% and a growth of 44% in PAT

Launched Gen4 credit model.

2022

Launched Consumer & Small Enterprise Loan (CSEL), Secured Business & Personal Loan (SBPL) and SME Loan (SME) business.

 ROA back to Pre-COVID levels

 Chola classified as UL category 2024

FY 2023 - 24

Total AUM crossed ₹1.5 lakh Cr.

Increased branch network to 1387.

Launched a composite QIP issue of equity shares and CCD aggregating to Rs.4,000 Cr.

Reaffirmed as constituent of FTSE4Good Index Series.

Launch of public debt.

2025

Total AUM crossed₹1.89 lakh Cr.

Increased branch network to 1577.



Highlights – Q3FY25 & YTD Dec24 (I)



Particulars	Q3FY25 Vs Q3FY24	YTD Dec24 Vs YTD Dec23					
Disbursement	Disbursement at Rs.25,806 Cr, a growth of 15%.	Disbursement at Rs.74,452 Cr, a growth of 16%.					
Business AUM	Rs.1,74,566 Cr, a growth of 30%.						
NIM	Improved to 7.7% as compared to 7.4%	Improved to 7.6% as compared to 7.4%					
PBT	Rs.1,464 Cr, a growth of 27%	Rs.4,031 Cr, a growth of 28%					
PBT – ROTA	3.2% as compared to 3.3%	3.1% as compared to 3.3%					
Return on Equity	19.7% as compared to 20.3%	18.9% as compared to 19.8%					
Stage 3 (90DPD)	2.91% in Q3FY25 as compared to 2.82% of Q3FY2	24.					
GNPA (RBI)	4.00% in Q3FY25 as against 3.92% of Q3FY24 and Q3FY24.	Q3FY25 as against 3.92% of Q3FY24 and NNPA at 2.66% in Q3FY25 as against 2.56% of					
CAR	19.76%. Tier I at 14.92%	at 14.92%					



Chola Highlights – Q3FY25 & YTD Dec24 (II)



Particulars	Q3FY25 Vs Q3FY24	YTD Dec24 Vs YTD Dec23						
<u>VEHICLE FINANCE</u> Overview	 Well-diversified product portfolio spread across 1527 branches PAN India Focused on financing of CV, PV, 2W, Tractor and Construction equipment in both new are used segments. Our focus continues to be on retail customers especially in smaller towns and rural areas 							
Disbursement	Disbursement of Rs.14,390 Cr, a growth of 16%.	Disbursement of Rs.39,492 Cr, a growth of 12%.						
PBT	PBT at Rs.667 Cr, a growth of 4% PBT at Rs.1,918 Cr, a growth of 17%							
LOAN AGAINST PROPERTY Overview	_	heir business needs against security of existing (771 co-located with VF) branches pan India. cupied residential property as collateral.						
Disbursement	Disbursement of Rs.4,205 Cr, a growth of 23%.	Disbursement of Rs.12,374 Cr, a growth of 33%.						
PBT	PBT at Rs.320 Cr, a growth of 31%	PBT at Rs.907 Cr, a growth of 29%						
HOME LOAN Overview	 Focused on providing Home Loans under (677 co-located with VF) branches PAN Indi 	affordable segment with presence across 710 a.						
Disbursement	Disbursement of Rs.1,820 Cr, a growth of Disbursement of Rs.5.421 Cr, a growth 15%.							
PBT	PBT at Rs.177 Cr, a growth of 30%	PBT at Rs.511 Cr, a growth of 60%						



Chola Highlights – Q3FY25 & YTD Dec24 (III)



Particulars	Q3FY25 Vs Q3FY24	YTD Dec24 Vs YTD Dec23							
<u>SME</u> Overview	• The product suite includes Supply chain financing, Term loans for capex, Loan against shares, Funding on hypothecation of machinery for specific industries. Servicing out of 89 (colocated) locations with business growth both through traditional and Fintech partnerships.								
Disbursement	Disbursement of Rs.1,911 Cr as compared to Rs.1,981 Cr.	Disbursement of Rs.6,029 Cr, a growth of 1%.							
PBT	PBT at Rs.26 Cr, a growth of 66%	PBT at Rs.77 Cr, a growth of 49%							
<u>CSEL</u> Overview	Professionals and Micro & Small businesses to with FinTech's, Direct to consumer through for Samsung Mobile Phone Financing.	& Business Loans to Salaried, Self-employed through traditional DSA/DST model, Partnerships Chola one app and Tie-up with Samsung Finance d have acquired over 15.4+ lakh customers as on							
Disbursement	Disbursement of Rs.3,149 Cr, a growth of 14%.	Disbursement of Rs.10,224 Cr, a growth of 28%.							
PBT	PBT at Rs.84 Cr, a growth of 44%	PBT at Rs.285 Cr, a growth of 82%							
SBPL Overview	 Offers secured business loan and secured personal loan against self-occupied residential property or commercial-cum-residential property as collateral – present in 414 locations (colocated) spread across 11 states as on Dec24. 								
Disbursement	Disbursement of Rs.331 Cr, a growth of 18%.	Disbursement of Rs.911 Cr, a growth of 29%.							
PBT	PBT at Rs.35 Cr as compared to Rs.10 Cr	PBT at Rs.100 Cr as compared to Rs.13 Cr							



Chola Highlights – Q3FY25 & YTD Dec24 (IV)



Particulars	VF	LAP	HL	New Businesses	Business Enablers	Chola
No of Employees	43183	5420	7371	7023	1595	64592
No of Branches	1527	*781	*710	*700	NA	1577
No of Customers	2587733	65970	133479	1600887	NA	4388069



Ecosystem Play in the MSME Sector





Larger enterprises largely focused by Banks

SME

Focused by



Medium (SENP)

Focused by **Chola** via LAP business since the last 18 years

Small (SENP & SEP)

Focused by Chola via CSEL business | 2 years

Mini (SENP)

Focused by Chola via SBPL| 2 years & HL| 11 years

Micro (SENP)

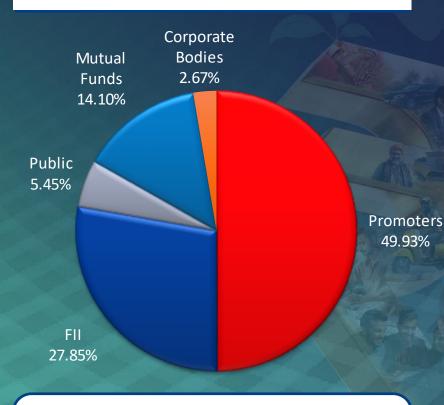
Profiles such as street vendors, SHGs etc. with ticket size requirement of < INR 1L focused by MFI /Private finance



Shareholding



Shareholding Pattern



- Promoters' share holding of 49.93% includes
 - Cholamandalam Financial Holdings Limited 44.35%,
 - Ambadi Investments Limited 4.01%
 - Others 1.57%

Institutional Holders (More than 1%)

Top Domestic Institutional Holding

- Axis Mutual Fund
- SBI Mutual Fund
- Canara Robecco Mutual Fund
- HDFC Mutual Fund
- Aditya Birla Sun Life Mutual Fund

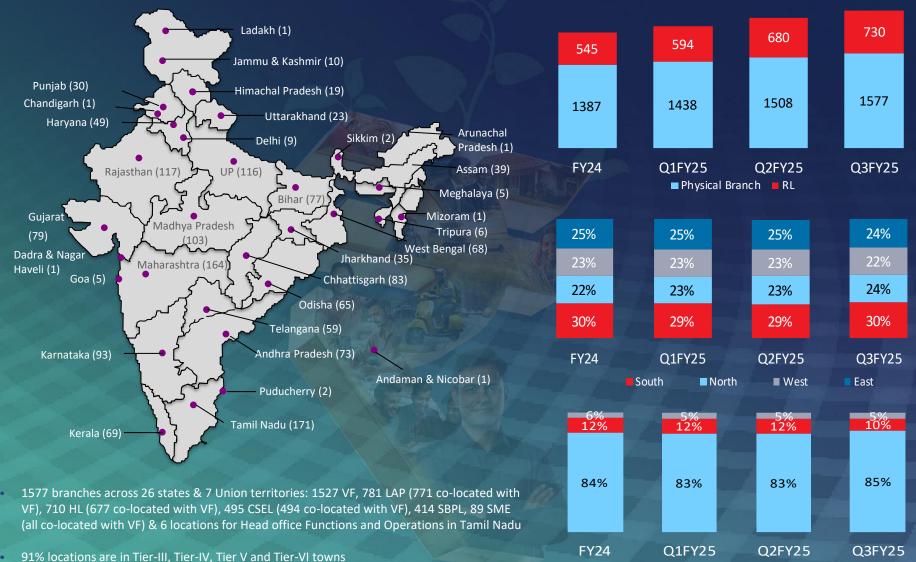
Top Foreign Institutional Holding

- Capital Group
- Vanguard
- Blackrock
- Norges Bank Investment Management



Strong Geographical Presence





Rural

Semi-Urban

Urban

Financial Performance





Financial Snapshot —15 Years



					Recove	ery and Sta	abilsation					COZ	TD OIL	New G	rowth			
	FY10	FY11	FY12	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY 21	FY22	FY23	FY24		CAGR	CAGR
Financials Snapshot																YoY	(5	(15
	IGAAP	IGAAP	IGAAP	IGAAP	IGAAP	IGAAP	IGAAP	IGAAP	INDAS	INDAS	INDAS	INDAS	INDAS	INDAS	INDAS		years)	years)
Disbursements	3,866	5,731	8,889	12,118	13,114	12,808	16,380	18,591	25,114	30,451	29,091	26,043	35,490	66,532	88,725	33%	32%	25%
Assets under management	7,725	9,684	13,846	19,640	24,155	26,191	30,362	35,110	43,629	57,560	66,943	76,518	82,904	1,12,782	1,53,718	36%	23%	24%
Total Income	929	1,202	1,788	2,556	3,263	3,691	4,194	4,660	5,529	6,962	8,468	9,576	10,139	12,978	19,216	48%	23%	24%
Gain on Assignment	-	-	-	-	-	-	-	-	-	87	247	-	-	-	-			
Interest expenses	504	568	988	1,411	1,771	1,960	2,051	2,231	2,659	3,589	4,592	4,576	4,299	5,749	9,231	61%	19%	23%
Net Income	425	634	800	1,145	1,492	1,731	2,143	2,429	2,870	3,460	4,123	5,000	5,840	7,229	9,986	38%	25%	25%
Operating Expenses	200	333	437	570	658	749	845	1,013	1,115	1,270	1,578	1,583	2,069	2,780	4,082	47%	27%	24%
Operating Profit Before Loan Losses	225	301	363	575	834	982	1,298	1,416	1,754	2,190	2,545	3,416	3,771	4,449	5,904	33%	23%	26%
Loan Losses & Provision	191	177	40	124	283	325	427	311	353	367	455	812	1,434	1,350	1,322	-2%	31%	15%
Profit before tax	31	100	290	451	550	657	871	1,105	1,401	1,823	1,586	2,038	2,891	3,600	4,582	27%	30%	43%
Profit after tax	15	62	173	307	364	435	568	718	918	1,186	1,052	1,515	2,147	2,666	3,423	28%	34%	48%
Paties																		
Ratios Total Income to assets (%)	16.5	16.6	16.6	16.9	16.8	16.9	17.1	16.5	14.8	14.2	14.6	14.0	13.7	13.8	14.4			
Cost of Funds to assets (%)	9.0	7.9	9.2	9.3	9.1	9.0	8.4	7.9	7.1	7.2	7.7	6.7	5.8	6.1	6.9			
` '	9.0 7.6	8.8	9.2 7.4	9.5 7.6	9.1 7.7	9.0 7.9	8.7	7.9 8.6	7.7	7.2	6.9	7.3	5.6 7.9	7.7	7.5			
Net Income to assets (%)																		
Expense to assets (%)	3.6	4.6 2.4	4.1 0.4	3.8	3.4 1.5	3.4 1.5	3.4 1.7	3.6	3.0 0.9	2.6 0.7	2.6	2.3 1.2	2.8 1.9	3.0 1.4	3.1 1.0			
Losses and provisions (%)	3.4			0.8				1.1			0.8							
Return on assets (PBT) (%)	0.5	1.4	2.7	3.0	2.8	3.0	3.6	3.9	3.7	3.7	2.7	3.0	3.9	3.8	3.4			
Return on assets (PAT)	0.3	0.9	1.6	2.0	1.9	2.0	2.3	2.5	2.5	2.4	1.8	2.2	2.9	2.8	2.6			
Cost to Net Income (%)	47.1	52.5	54.6	49.8	44.1	43.3	39.4	41.7	38.9	36.7	38.3	31.7	35.4	38.5	40.9			
Networth - Rs. In Crs (Note 1)	785	*1072	*1417	*1965	2295	*3173	3657	4285	5098	6176	*8172	9560	11708	14296	*19557			
Tier I (%)	9.5	10.8	11.0	11.1	10.5	13.0	13.3	13.6	13.2	12.6	15.3	15.1	16.5	14.8	15.1			
CAR (%)	14.8	*16.7	*18.1	*19.0	17.2	*21.2	19.7	18.6	18.4	17.4	*20.68	19.1	19.6	17.1	*18.57			
Return on equity (%)	2.3	6.7	13.9	18.1	17.1	15.8	16.7	18.1	19.6	20.9	15.2	16.9	20.4	20.6	20.6			
EPS (Basic) - In Rs.	0.4	1.1	2.9	4.6	5.1	6.0	7.5	9.2	11.8	15.2	13.4	18.5	26.2	32.5	41.2			
Dividend (%)	10%	15%	25%	35%	35%	35%	45%	55%	65%	65%	85%	100%	100%	100%	100%			
Market Cap - in Rs Crs	623	2059	2453	3883	4125	8423	11140	15072	22667	22624	12535	45824	58978	62607	97227			
GNPA (%) (Note 2)	5.5	2.6	0.9	1.0	1.9	3.1	3.5	4.7	3.4	2.7	3.8	4.0	6.8	4.6	3.5			
NNPA (%)	1.7	0.3	0.3	0.2	0.7	2.0	2.1	3.2	2.2	1.7	2.2	2.2	4.7	3.1	2.3			
NPA Recognition	6month	6month	6month	6month	6month	5month	4month	3month	3month	3month	3month	3month	3month	3month	3month			
Branch Network - in Nos	171	236	375	518	574	534	534	703	873	900	1091	1137	1145	1191	1387			

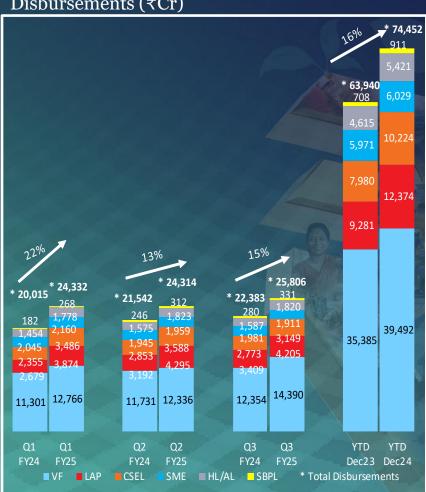
- Note
- 1. Capital Infusion in years where star marked
- 2. Spurt in GNPA in FY20 and FY21 was due to Covid and in FY22 was due to new RBI norms on NPA



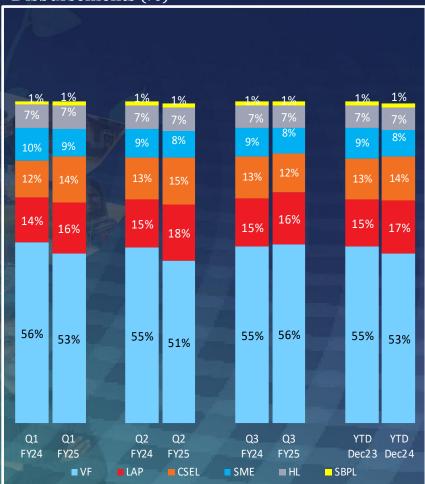
Disbursements



Disbursements (₹Cr)



Disbursements (%)

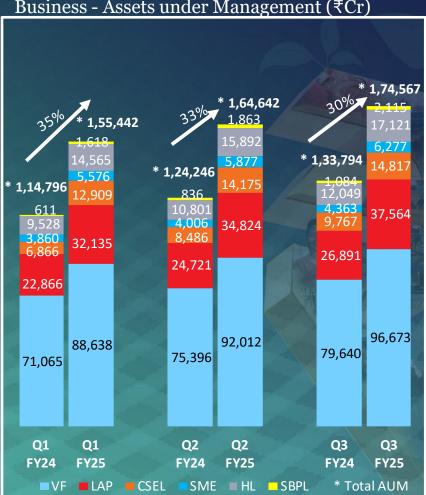




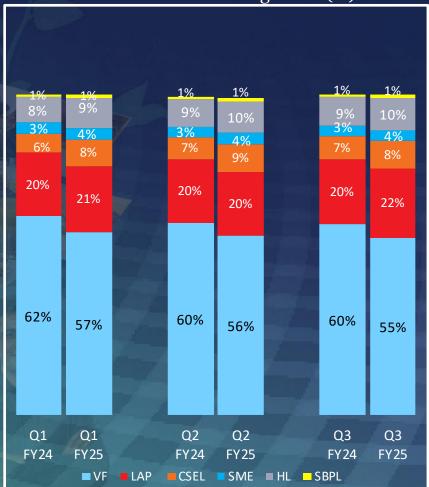
Assets Under Management







Business - Assets under Management (%)



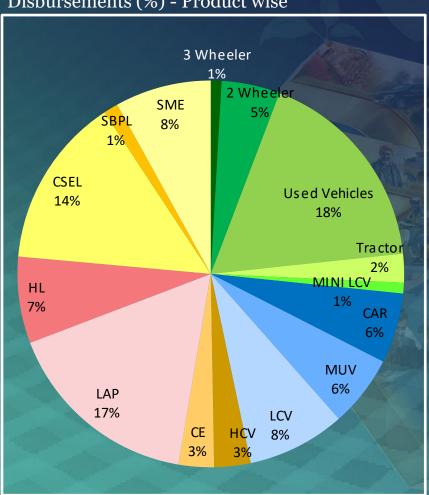


Chola – Disbursement & Portfolio Mix – YTD Dec24

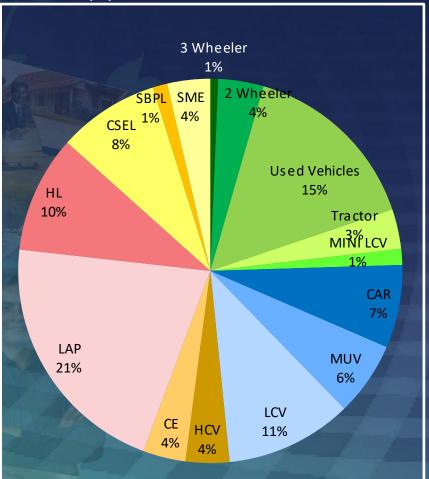


Well diversified product segments

Disbursements (%) - Product wise



Portfolio (%) - Product wise

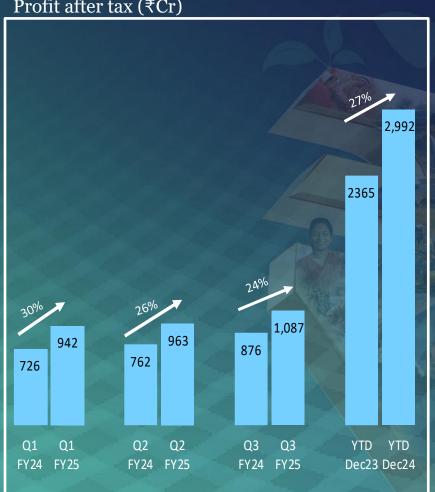




Profitability and Net worth



Profit after tax (₹Cr)





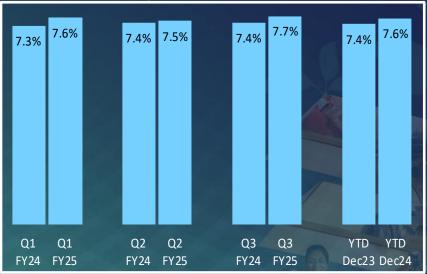




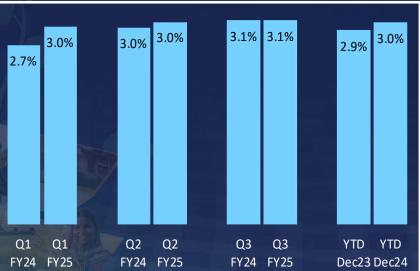
Asset Ratios



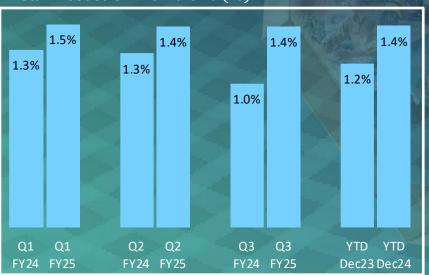
Net Income Margin (%)



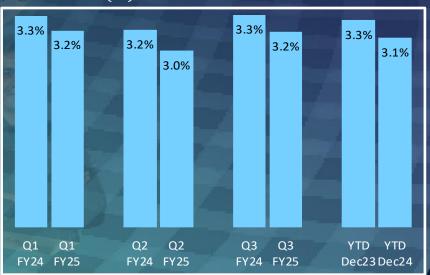
Expenses Ratio (%)



Loan Losses & Provisions (%)



ROA - PBT (%)





Shareholders' Returns Ratios



Return on equity (%)



Earnings per share (₹)



P/E Ratio



P/BV Ratio





Chola Profit and Loss Statement (As per IND AS)



₹ Cr

									٠, ر	·I
Particulars	Q1 FY24	Q1 FY25	Q2 FY24	Q2 FY25	Q3 FY24	Q3 FY25	Growth % Q3-o-Q3	YTD Dec23	YTD Dec24	Growth % (YTD) Y-o-Y
Disbursements	20,015	24,332	21,542	24,314	22,383	25,806	15%	63,940	74,452	16%
Asset Under Management	1,22,755	1,68,832	1,33,775	1,77,426	1,41,143	1,89,141	34%	1,41,143	1,89,141	34%
Income	4,134	5,828	4,572	6,293	5,019	6,812	36%	13,724	18,934	38%
Finance Charges	2,007	2,796	2,205	3,055	2,439	3,272	34%	6,651	9,123	37%
Net Income	2,127	3,033	2,367	3,238	2,580	3,541	37%	7,073	9,812	39%
Expenses	787	1,183	946	1,316	1,064	1,413	33%	2,797	3,912	40%
Net Credit Losses	372	581	400	624	359	664	85%	1,131	1,869	65%
PBT	968	1,268	1,021	1,299	1,157	1,464	27%	3,145	4,031	28%
Taxes	242	326	258	336	281	377	34%	781	1,039	33%
PAT	726	942	762	963	876	1,087	24%	2,365	2,992	27%
Asset Ratios										
Income	14.2%	14.7%	14.3%	14.6%	14.5%	14.8%		14.3%	14.7%	
Cost of Funds	6.9%	7.0%	6.9%	7.1%	7.0%	7.1%		6.9%	7.1%	
Net Income Margin	7.3%	7.6%	7.4%	7.5%	7.4%	7.7%		7.4%	7.6%	
Expense	2.7%	3.0%	3.0%	3.0%	3.1%	3.1%		2.9%	3.0%	
Losses & Provisions	1.3%	1.5%	1.3%	1.4%	1.0%	1.4%		1.2%	1.4%	
ROA-PBT	3.3%	3.2%	3.2%	3.0%	3.3%	3.2%		3.3%	3.1%	
ROA-PAT	2.5%	2.4%	2.4%	2.2%	2.5%	2.4%		2.5%	2.3%	
Gross - Stage 3	3,546	4,123	3,719	4,708	3,811	5,125		3,811	5,125	
ECL Provisions - Stage 3	1,610	1,876	1,760	2,095	1,720	2,260		1,720	2,260	
Coverage Ratio - Stage 3	45.4%	45.5%	47.3%	44.5%	45.1%	44.1%		45.1%	44.1%	
Cost to Net Income	37.0%	39.0%	40.0%	40.6%	41.2%	39.9%		39.5%	39.9%	



Balance Sheet (As per IND AS)



₹ Cr

Particulars	Dec23	Mar24	Dec24
ASSETS			
Financial Assets	1,41,703	1,53,770	1,89,296
Cash and Bank balance	4,187	4,320	9,286
Derivative financial instruments	244	248	316
Receivables	391	399	310
Loans	1,32,532	1,44,424	1,72,726
Investments	4,134	4,137	6,395
Other Financial Assets	215	241	263
Non- Financial Assets	2,015	2,680	3,005
Current tax assets (Net)	469	357	312
Deferred tax assets (Net)	764	654	823
Property, Plant and Equipment	569	1,534	1,691
Capital work in progress	-	-	-
Intangible assets	42	35	35
Other Non-Financial Assets	171	100	144
TOTAL	1,43,718	1,56,451	1,92,302
EQUITY AND LIABILITIES			
Financial Liabilities	1,24,856	1,36,619	1,69,384
Derivative financial instruments	167	187	187
Trade Payables - Others	27	115	67
Other Payables - Others	1,144	1,338	1,389
Borrowings	1,23,103	1,34,474	1,67,076
Other Financial Liabilities	416	506	665
Non-Financial Liabilities	264	275	325
Shareholder's fund	18,598	19,557	22,593
TOTAL	1,43,718	1,56,451	1,92,302



Stagewise Assets & Provision Summary



₹ Cr

Particulars	Sep-24	Dec-24	Sep-24	Dec-24
r ai ciculai s	INR Cr	INR Cr	% to GA	% to GA
Gross Assets	1,66,654	1,76,006	100.0%	100.0%
Stage 1	1,57,446	1,66,089	94.47%	94.37%
Stage 2	4,500	4,792	2.70%	2.72%
Stage 3	4,708	5,125	2.83%	2.91%
Provision	3,058	3,280	1.83%	1.86%
Stage 1	582	609	0.37%	0.37%
Stage 2	381	411	8.48%	8.58%
Stage 3	2,095	2,260	44.49%	44.10%
Net Assets	1,63,596	1,72,726	98.17%	98.14%
Stage 1	1,56,864	1,65,480	94.13%	94.02%
Stage 2	4,118	4,381	2.47%	2.49%
Stage 3	2,613	2,865	1.57%	1.63%



Stagewise ECL Summary – Dec 24



			Total			Total			
Particulars		Asset	Provn	NNPA	Asset	Provn	NNPA		
			Rs in Cr			%			
Stage 1A	(A)	1,65,729	595	1,65,134	94.16%	0.36%	93.82%		
Stage 1B	(B)	360	14	346	0.20%	3.87%	0.20%		
Total Stage 1	(C)	1,66,089	609	1,65,480	94.37%	0.37%	94.02%		
Stage 2A	(D)	3,234	261	2,973	1.84%	8.07%	1.69%		
Stage 2B	(E)	1,558	150	1,408	0.89%	9.63%	0.80%		
Total Stage 2	(F)	4,792	411	4,381	2.72%	8.58%	2.49%		
Total Stage 3	(G)	5,125	2,260	2,865	2.91%	44.10%	1.63%		
Total	(C + F + G)	1,76,006	3,280	1,72,726	100.00%	1.86%	98.14%		
NPA as per RBI (incl Sec)	(B + E + G)	7,043	2,424	4,619	4.00%	34.42%	2.62%		
NNPA% - RBI: Net NPA /(Asset - provisions for GNPA)									

Addition of Stage 1B, Stage 2B and Stage 3 will be the GNPA% and NNPA % as per RBI norms with INDAS values.

per current RBI norms

We carry a	dditional provision of Rs.1,078 Cr under INDAS over IRAC
Stage_1A	Represents assets (i) which had never touched NPA and (ii) which had been an NPA in the past but had been normalised and currently 0-30 days - Hence no more an NPA as per RBI norms
Stage_1B	Represents assets (i) which had been an NPA in the past but yet to be fully normalized though it has moved to Stage1 currently - Hence an NPA as per current RBI norms
Stage_2A	Represents assets (i) which had never touched NPA and (ii) which had been an NPA in the past but had been normalised post that now in 31-90 days DPD - Hence no more an NPA as per RBI norms
Stage 2R	Represents assets which had been an NPA in the past but yet to be fully normalised though it has moved to Stage2 currently - Hence an NPA as



Stage 3 Assets Product-wise



₹ Cr

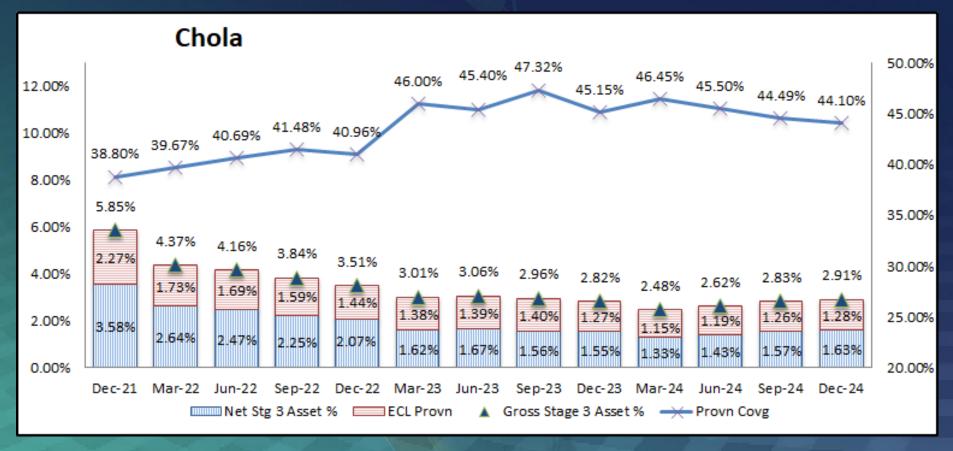
Asset Class	Closing	Gross	Stage 3	ECL	Provision	Net Stage	Net
7 to See Class	Asset	Stage 3	Asset %	Provision	Coverage	3	Stage 3%
Dec24	1,76,006	5,125	2.91%	2,260	44.10%	2,865	1.63%
VF	98,991	3,630	3.67%	1,669	45.97%	1,961	1.98%
LAP	36,520	830	2.27%	335	40.42%	494	1.35%
HL	16,937	207	1.22%	60	29.22%	146	0.86%
CSEL	15,061	276	1.83%	137	49.51%	139	0.92%
SME	6,360	143	2.25%	49	34.29%	94	1.48%
SBPL	2,136	39	1.85%	10	24.92%	30	1.39%
Sep24	1,66,654	4,708	2.83%	2,095	44.49%	2,613	1.57%
VF	94,174	3,388	3.60%	1,550	45.75%	1,838	1.95%
LAP	34,583	780	2.25%	331	42.50%	448	1.30%
HL	15,685	180	1.15%	57	31.45%	124	0.79%
CSEL	14,388	224	1.56%	113	50.46%	111	0.77%
SME	5,947	116	1.95%	39	33.36%	77	1.30%
SBPL	1,877	20	1.07%	5	24.75%	15	0.80%

As per revised RBI norms GNPA% & NNPA% as of Dec24 is at 4.00% and 2.66%, respectively.



Chola –Stage 3 Assets Trend





As per revised RBI norms GNPA% & NNPA% as of Dec24 is at 4.00% and 2.66%, respectively.



Vehicle Finance







Vehicle Finance: Q3FY25 & YTD Dec24 Performance

Disbursements

• Disbursements grew by 16% in Q3FY25 to Rs. 14,390 Cr as compared to Q3FY24 and by 12% in YTD Dec24 to Rs.39,492 Cr as compared to YTD Dec23.

Assets under management

AUM has grown by 21% YoY.

Loss and provisions

• Loan losses at 1.7% in Q3FY25 from 1.3% in Q3FY24 and at 1.8% in YTD Dec24 from 1.5% in YTD Dec23.

Profit before tax

• PBT grew by 4% in Q3FY25 to Rs.667 Cr as compared to Q3FY24 and by 17% in YTD Dec24 to Rs.1,918 Cr as compared to YTD Dec23.



Sector outlook – Vehicle Finance business (1/3)



Sector Outlook

- The Heavy commercial vehicle segment had a degrowth of 4% in Q3 FY'25 & 5% as of YTD Dec'24. The growth in this segment is dependent on budgetary outlay for infra.
- The Light commercial vehicle segment had a growth of 6% in Q3 FY'25 & 1% as of YTD Dec'24 which is an all-time high sales for the period when compared to any previous year and this segment is expected to remain flat.

The Small commercial vehicle segment had a degrowth of 2% in Q3 FY'25 & 6% as of YTD Dec'24. This segment is going through a transition phase due to the entry of smaller pick-ups and EV's and witnessing degrowth quarter on quarter.

Chola's Position

 We will closely watch this segment in line with industry growth and maintain exposure at current levels.

 We will continue to focus in this segment in line with overall demand and growth in industry volume.

 Our financing in this segment will be based on viability and cash flow of end users. We are treading cautiously this segment



Sector outlook – Vehicle Finance business (2/3)



Sector Outlook

The Passenger vehicle (Car & MUV) segment had a growth of 5% in Q3 FY'25 & 2% as of YTD Dec'24 which is an all-time high sales for the period considering the festive season in the months of October and November. This segment has been witnessing continuous growth over the last two years.

The Two-wheeler industry had a growth of 3% in Q3 FY'25 & 12% as of YTD Dec'24. The growth in this segment is dependent on rural cash flows.

The Used vehicle industry is in the growing phase with availability of vehicles for replacement over the years, increasing prices of new vehicles and increase in organised players over the years.

Chola's Position

 Our focus in this segment will be in line with consumer demand and retail volumes in rural areas.

- Our focus in the two wheeler segment will continue to be driven by portfolio quality and profitability.
- We will continue to be a key financier in the used vehicle segment with clear focus on collections.



Sector outlook – Vehicle Finance business (3/3)



Sector Outlook

- The Construction Equipment segment had a growth of 8% in Q3 FY'25 & 4% as of YTD Dec'24. The growth in this segment was due to preponement of purchases due to the implementation of BS-5 norms in January 2025. Further growth in this segment will be dependent on government spends on infra, roads, construction and improvement in mining activities.
- The Tractor industry had a growth of 14% in Q3 FY'25 & 5% as of YTD Dec'24. The growth in the second half was attributed to healthy monsoon precipitation. Moderate growth is expected in this segment over the near term.

Chola's Position

 Our exposure in this segment is around 7% at a portfolio level and we will continue to build a quality book in line with industry growth.

• We will focus on this segment based on farm output and rural cash flows.



Auto Industry Outlook



Trend in Domestic LCV Sales

Trend in Domestic SCV Sales





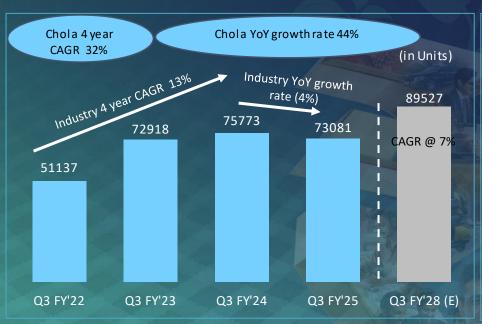
- Replacement demand, last-mile transport requirements and positive macroeconomic environment.
- Stronger demand from consumption driven sectors and E-commerce based companies.
- Demand for Pickups to increase in the long term due to higher flexibility in usage over sub one tonne vehicles.
- Bus Sales to be supported by growing urban population, demand from schools/ corporates and increased inter-city travel.



Auto Industry Outlook



Trend in Domestic HCV Sales



- Improved industrial activity, steady agricultural output and the government's focus on infrastructure will aid growth.
- Pick up in construction and mining activities over the long term would drive demand.

Trend in Domestic Car & MUV Sales

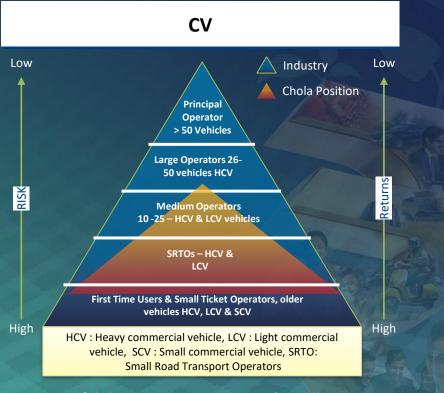


- Higher disposable income and introduction of newer models to aid long term demand.
- Increase in rural demand and growing penetration in tier III, tier IV towns will back stable growth.

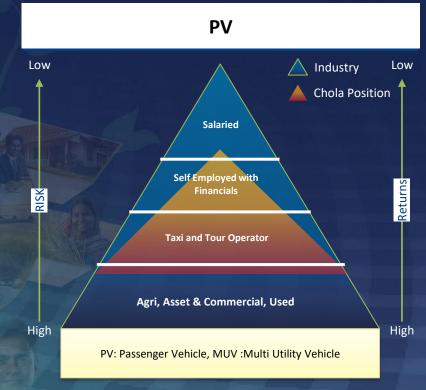




Vehicle Finance—Business Model & Positioning



- ~65% of disbursements are to micro & small enterprises and agri -based customer segment
- Chola positioning-
 - Middle of the pyramid through New CVs, Used CVs
 - Top of the Bottom of the pyramid through SCV
 & older CVs Shubh



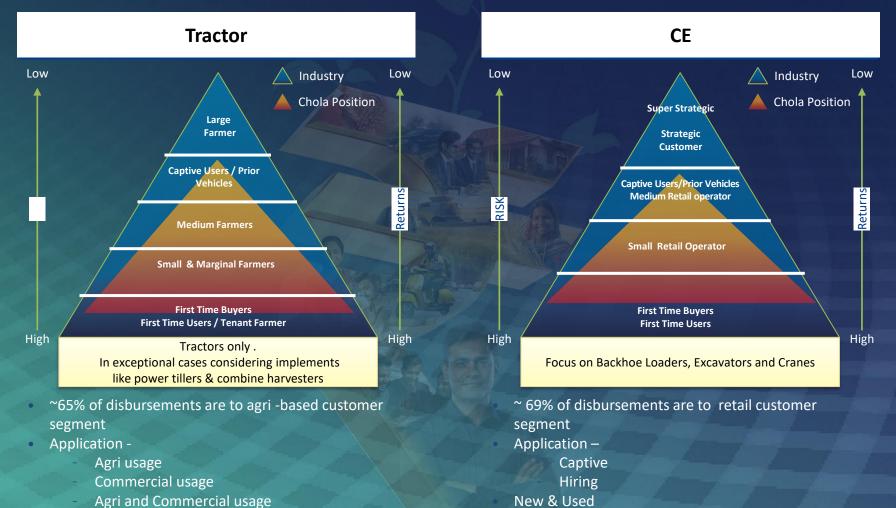
- $^{\sim}$ 66% of disbursements are to Chola Existing, Agri & Commercial usage customers
- ~ 34% disbursements are to Self Employed with financials
- Chola positioning-
 - Middle of the pyramid is into Agri, Asset & Commercial



New & Used



Vehicle Finance—Business Model & Positioning



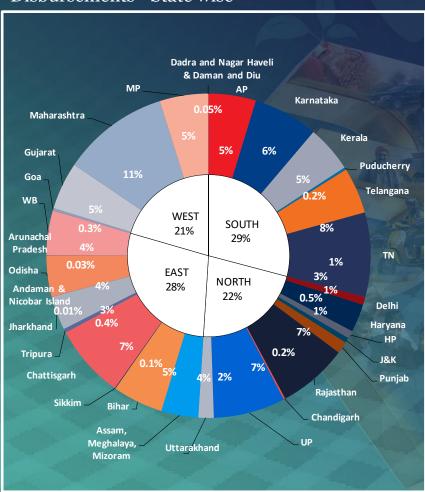


Vehicle Finance - Disbursement/Portfolio Mix - Q3FY25

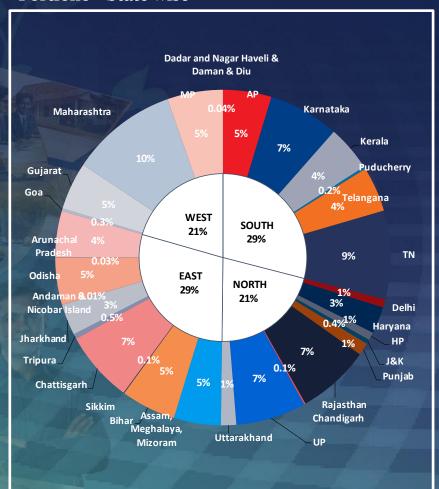


Well diversified across geography

Disbursements - State wise



Portfolio - State wise



Enter a better life

Vehicle Finance - Disbursement/Portfolio Mix – Q3FY25

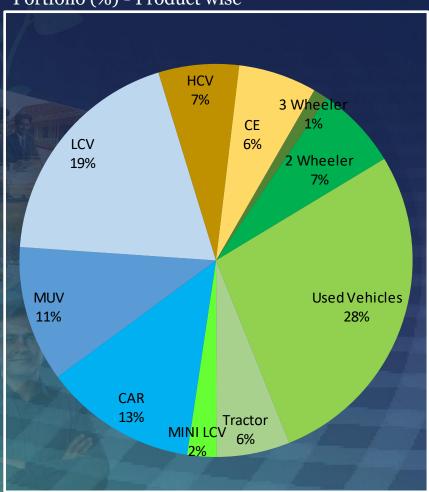


Well diversified product segments

Disbursements (%) - Product wise

HCV 6% 3 Wheeler **LCV** CE 15% 6% 2 Wheeler 10% MUV 12% **Used Vehicles** 31% CAR 11% Tractor MINI LCV 5% 2%

Portfolio (%) - Product wise





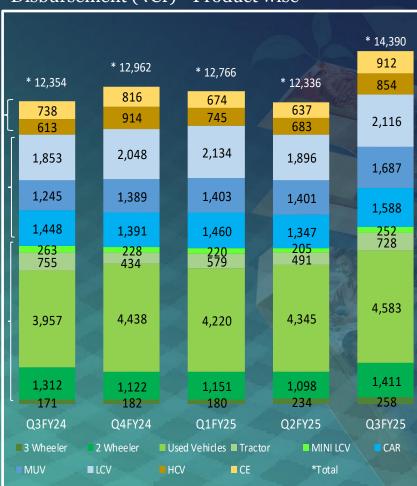
Medium Yield

High Yield

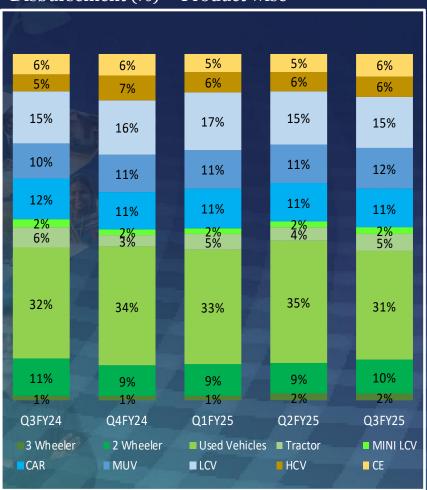
Chola Vehicle Finance - Disbursement Mix – Quarter-wise



Disbursement (₹Cr) - Product wise



Disbursement (%) – Product wise





Yield

Low

Yield

Medium

High Yield

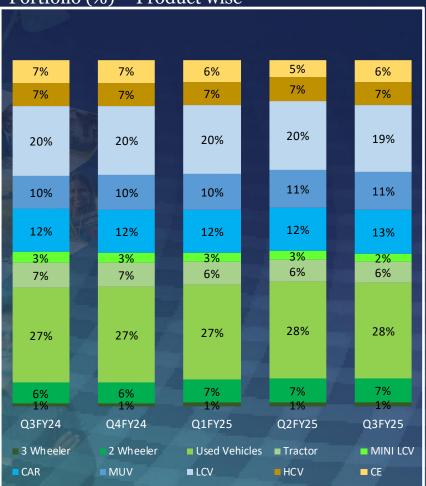
Chola Vehicle Finance - Portfolio Mix – Quarter-wise



Portfolio (₹Cr) - Product wise



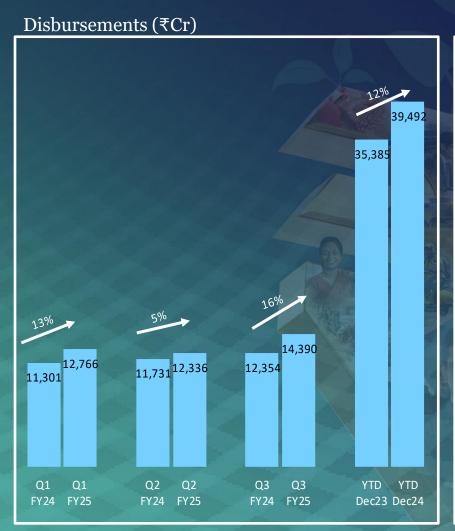
Portfolio (%) – Product wise







Vehicle Finance - Disbursements and Asset Under Management



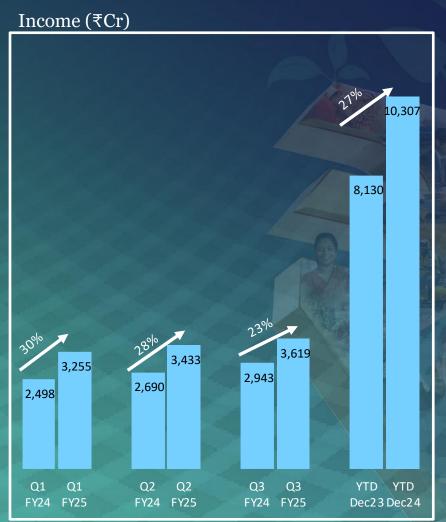
Assets under management (₹Cr)



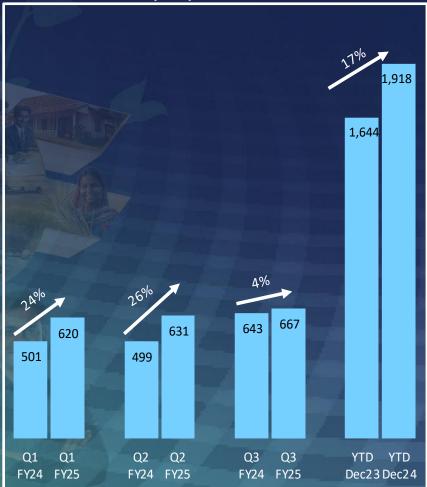




Vehicle Finance - Income and Profit before tax



Profit before tax (₹Cr)





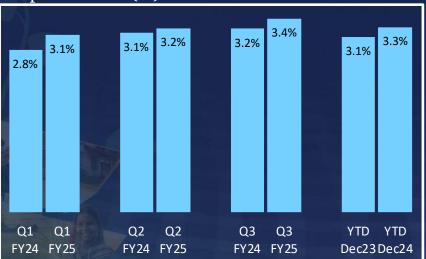
Vehicle Finance - Asset Ratios



Net Income Margin (%)



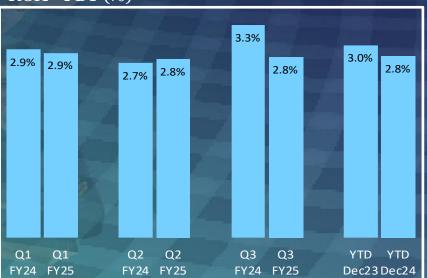
Expense Ratio (%)



Loan Losses & Provisions (%)



ROA - PBT (%)







Profit and Loss Statement - Vehicle Finance (Managed)

Particulars	Q1 FY24	Q1 FY25	Q2 FY24	Q2 FY25	Q3 FY24	Q3 FY25	Growth % Q3-o-Q3	YTD Dec23	YTD Dec24	Growth % (YTD) Y-o-Y
Disbursements	11,301	12,766	11,731	12,336	12,354	14,390		35,385	39,492	
Asset Under Management	71,065	88,638	75,396	92,012	79,640	96,673	21%	79,640	96,673	21%
Income	2,498	3,255	2,690	3,433	2,943	3,619	23%	8,130	10,307	27%
Finance Charges	1,258	1,558	1,300	1,650	1,423	1,736	22%	3,981	4,944	24%
Net Income	1,239	1,697	1,390	1,784	1,520	1,883	24%	4,149	5,363	29%
Expenses	489	672	579	737	627	809	29%	1,695	2,218	31%
Net Credit Losses	250	404	311	416	249	406	63%	810	1,226	51%
PBT	501	620	499	631	643	667	4%	1,644	1,918	17%
Asset Ratios										
Income	14.6%	15.1%	14.6%	15.1%	15.1%	15.2%		14.8%	15.1%	
Cost of Funds	7.3%	7.2%	7.1%	7.2%	7.3%	7.3%		7.2%	7.3%	
Net Income Margin	7.2%	7.9%	7.6%	7.8%	7.8%	7.9%		7.5%	7.9%	
Expense	2.8%	3.1%	3.1%	3.2%	3.2%	3.4%		3.1%	3.3%	
Losses & Provisions	1.5%	1.9%	1.7%	1.8%	1.3%	1.7%		1.5%	1.8%	
ROA-PBT	2.9%	2.9%	2.7%	2.8%	3.3%	2.8%		3.0%	2.8%	
Cost to Net Income	39.4%	39.6%	41.7%	41.3%	41.3%	43.0%		40.9%	41.4%	





Profit and Loss Statement - Vehicle Finance (On Book)

			- 100					<u> </u>		
Particulars	Q1 FY24	Q1 FY25	Q2 FY24	Q2 FY25	Q3 FY24	Q3 FY25	Growth % Q3-o-Q3	YTD Dec23	YTD Dec24	Growth % (YTD) Y-o-Y
Disbursements	11,301	12,766	11,731	12,336	12,354	14,390	16%	35,385	39,492	12%
Closing Assets (On B/S)	70,918	88,611	75,299	91,994	79,577	96,660	21%	79,577	96,660	21%
Income	2,491	3,254	2,684	3,434	2,939	3,619	23%	8,114	10,306	27%
Finance Charges	1,254	1,557	1,297	1,649	1,421	1,736	22%	3,972	4,943	24%
Net Income	1,237	1,697	1,387	1,785	1,518	1,883	24%	4,142	5,364	30%
Expenses	489	672	579	737	627	809	29%	1,695	2,218	31%
Net Credit Losses	250	404	311	416	249	406	63%	810	1,226	51%
PBT	499	620	496	632	642	667	4%	1,636	1,919	17%
Asset Ratios										
Income	14.6%	15.1%	14.6%	15.1%	15.1%	15.2%		14.8%	15.1%	
Cost of Funds	7.3%	7.2%	7.1%	7.2%	7.3%	7.3%		7.2%	7.3%	
Net Income Margin	7.2%	7.9%	7.5%	7.8%	7.8%	7.9%		7.5%	7.9%	
Expense	2.9%	3.1%	3.2%	3.2%	3.2%	3.4%		3.1%	3.3%	
Losses & Provisions	1.5%	1.9%	1.7%	1.8%	1.3%	1.7%		1.5%	1.8%	
ROA-PBT	2.9%	2.9%	2.7%	2.8%	3.3%	2.8%		3.0%	2.8%	
Cost to Net Income	39.5%	39.6%	41.8%	41.3%	41.3%	43.0%		40.9%	41.4%	







Loan Against Property – Q3FY25 & YTD Dec24 Performance

Disbursements

• Disbursements grew by 23% in Q3FY25 to Rs. 4,205 Cr as compared to Q3FY24 and by 33% in YTD Dec24 to Rs.12,374 Cr as compared to YTD Dec23.

Asset under management

AUM has grown by 40% YoY.

Loss and provisions

• Loan losses at 0.2% in Q3FY25 as compared to -0.04% in Q3FY24 and at 0.1% in YTD Dec24 as compared to -0.1 in YTD Dec23.

Profit before tax

• PBT grew by 31% in Q3FY25 to Rs. 320 Cr as compared to Q3FY24 and by 29% in YTD Dec24 to Rs.907 Cr as compared to YTD Dec23.



Loan Against Property: Industry outlook



Sector Outlook

 CRISIL MI&A projects NBFC credit to grow at 16-18% between FY2024 and FY2026 due to funding constraints. While LAP segment is poised to grow at 22-24% in the same year as per CRISIL MI&A Research.

- As per ICRA report on NBFCs, tightening funding and liquidity conditions would push up the weighted average cost of funds by 20-40 bps in FY2025. As the space for further increase in lending rates becomes more restricted, given the competitive scenario, entities would face margin pressure
- As per ICRA research, asset quality is expected to weaken incrementally as the portfolio seasoning catches up with the robust growth seen over the last two years. Consequently, delinquencies are expected to rise by 30-50 bps in FY2025, resulting in increased credit costs. This would impact the net profitability by 25-45 bps in FY2025.

Chola's Position

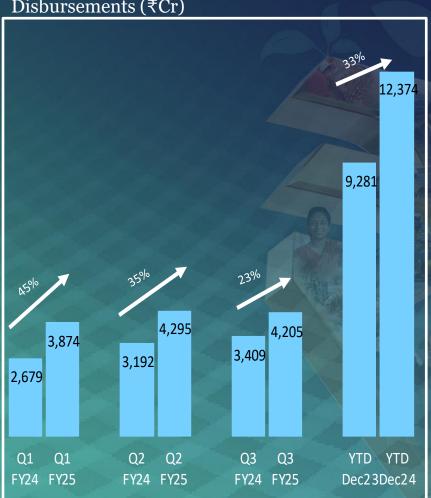
- Chola LAP team continues to focus on retail LAP customers segment by improving penetration in tier 3 and 4 locations while holding significant presence in tier 1 and tier 2 markets. Increasing market share backed by consistent disbursement growth is the key focus for the business.
- In order to manage the impact from increased cost of funds, the LAP team is focusing on improving the overall marginal yield by aligning the product mix and improving the share of business from tier 3 and tier 4 locations.
- Chola LAP team has strong focus on early bucket collection in order to maintain the asset quality. The stage 3 percentage has come down with consistent improvement in collection efficiency.





Loan Against Property - Disbursements and Asset Under Management

Disbursements (₹Cr)











Loan Against Property – Income and Profit before tax

Income (₹Cr)



Profit before tax (₹Cr)

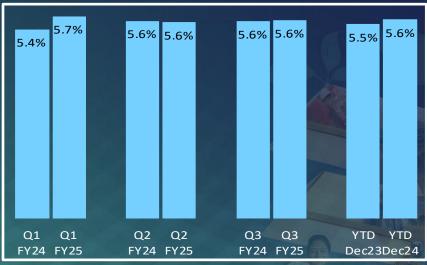




Loan Against Property – Asset Ratios



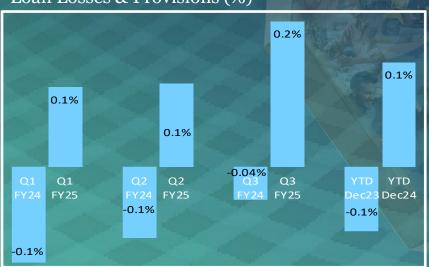
Net Income Margin (%)



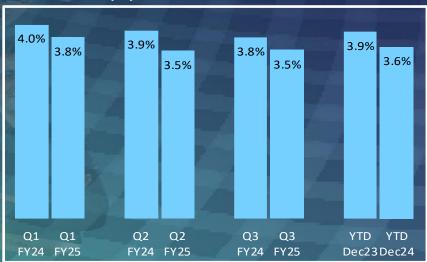
Expenses Ratio (%)



Loan Losses & Provisions (%)



ROA - PBT (%)







Profit and Loss Statement - Loan Against Property (Managed)

										\ CI
Particulars	Q1 FY24	Q1 FY25	Q2 FY24	Q2 FY25	Q3 FY24	Q3 FY25	Growth % Q3-o-Q3	YTD Dec23	YTD Dec24	Growth % (YTD) Y-o-Y
Disbursements	2,679	3,874	3,192	4,295	3,409	4,205	23%	9,281	12,374	33%
Asset Under Management	22,866	32,135	24,721	34,824	26,891	37,564	40%	26,891	37,564	40%
Income	704	1,006	757	1,091	831	1,183	42%	2,291	3,280	43%
Finance Charges	408	563	422	622	468	669	43%	1,298	1,855	43%
Net Income	296	443	335	469	362	513	42%	993	1,425	43%
Expenses	80	142	106	165	120	175	46%	306	483	58%
Net Credit Losses	-7	8	-6	9	-3	18	715%	-16	35	323%
PBT	224	292	234	295	245	320	31%	703	907	29%
Asset Ratios										
Income	12.7%	13.0%	12.7%	12.9%	12.8%	13.0%		12.7%	13.0%	
Cost of Funds	7.4%	7.3%	7.1%	7.4%	7.2%	7.3%		7.2%	7.3%	
Net Income Margin	5.4%	5.7%	5.6%	5.6%	5.6%	5.6%		5.5%	5.6%	
Expense	1.4%	1.8%	1.8%	2.0%	1.9%	1.9%		1.7%	1.9%	
Losses & Provisions	-0.1%	0.1%	-0.1%	0.1%	0.0%	0.2%		-0.1%	0.1%	
ROA-PBT	4.0%	3.8%	3.9%	3.5%	3.8%	3.5%		3.9%	3.6%	
Cost to Net Income	26.9%	32.2%	31.8%	35.2%	33.2%	34.2%		30.8%	33.9%	





Profit and Loss Statement - Loan Against Property (On Book)

Particulars	Q1 FY24	Q1 FY25	Q2FY24	Q2FY25	Q3 FY24	Q3 FY25	Growth % Q3-o-Q3	YTD Dec23	YTD Dec24	Growth % (YTD) Y-o-Y
Disbursements	2,679	3,874	3,192	4,295	3,409	4,205	23%	9,281	12,374	33%
Closing Assets (On B/S)	21,836	31,376	23,771	34,121	26,010	36,047	39%	26,010	36,047	39%
Income	672	986	715	1,065	793	1,215	53%	2,180	3,266	50%
Finance Charges	384	545	399	604	447	646	44%	1,230	1,794	46%
Net Income	288	441	317	461	346	570	65%	950	1,472	55%
Expenses	80	142	106	165	120	175	46%	306	483	58%
Net Credit Losses	-7	8	-6	9	(3)	18	715%	(16)	35	323%
PBT	215	291	216	286	228	377	65%	659	954	45%
Asset Ratios										
Income	12.8%	13.1%	12.5%	12.9%	12.7%	13.7%		12.6%	13.3%	
Cost of Funds	7.3%	7.2%	7.0%	7.3%	7.1%	7.3%		7.1%	7.3%	
Net Income Margin	5.5%	5.9%	5.5%	5.6%	5.5%	6.4%		5.5%	6.0%	
Expense	1.5%	1.9%	1.9%	2.0%	1.9%	2.0%		1.8%	2.0%	
Losses & Provisions	-0.1%	0.1%	-0.1%	0.1%	0.0%	0.2%		-0.1%	0.1%	
ROA-PBT	4.1%	3.9%	3.8%	3.5%	3.6%	4.3%		3.8%	3.9%	
Cost to Net Income	27.7%	32.3%	33.6%	35.8%	34.8%	30.8%		32.3%	32.8%	



Chola Enter a better life Home Loans — Q3FY25 & YTD Dec24 Performance Murugappa Murugappa

Disbursements

• Disbursements grew by 15% in Q3FY25 to Rs. 1,820 Cr as compared to Q3FY24 and by 17% in YTD Dec24 to Rs.5,421 Cr as compared to YTD Dec23.

Asset under management

AUM have grown by 42% YoY.

Loss and provisions

Loan losses has come down to 0.3% in Q3FY25 as compared to 0.4% in Q3FY24 and at 0.3% in YTD Dec24 as compared to 0.2% in YTD Dec23.

Profit before tax

• PBT grew by 30% in Q3FY25 to Rs. 177 Cr as compared to Q3FY24 and by 60% in YTD Dec24 to Rs.511 Cr as compared to YTD Dec23.



Home Loans - Industry outlook



Sector Outlook

- The underpenetrated market and the government's thrust on "Housing for all" are likely to support growth going forward. On-book portfolio of AHFCs are expected to grow by 22-24% in FY2025.
- Overall cost of funds is expected to remain high due to the impact of the elevated systemic rates. As entities continue to expand their network, the operating ratios will remain elevated but shall stabilize at the current levels.

GNPAs of AHFCs increased marginally in FY2024; marginal uptick is expected as portfolio seasons.

Chola's Position

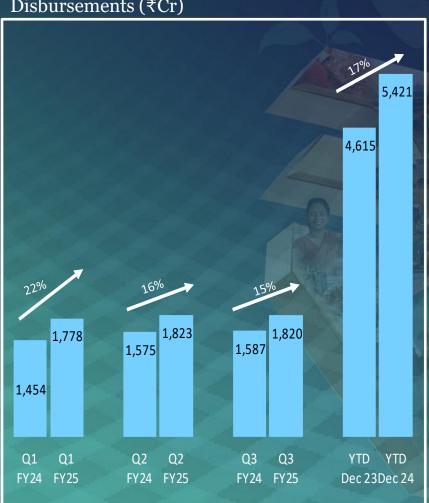
- Chola continues to expand its reach into smaller villages and towns, focusing on untapped rural areas across India to ensure accessibility to home loans for underserved populations.
- The company continues to pursue profitable growth through a low-cost branch operating model, process optimizations, and elimination of inefficiencies to sustain margins.
- Chola will focus on profitability through tailored pricing models based on customer risk profiling, ensuring even more competitive offerings customers.
- Chola continues to pursue legal recovery for the higher bucket portfolio while leveraging advanced analytics and digital tools to enhance collection efficiency.





Home Loans - Disbursements and Asset Under Management

Disbursements (₹Cr)



Assets under Management (₹Cr)

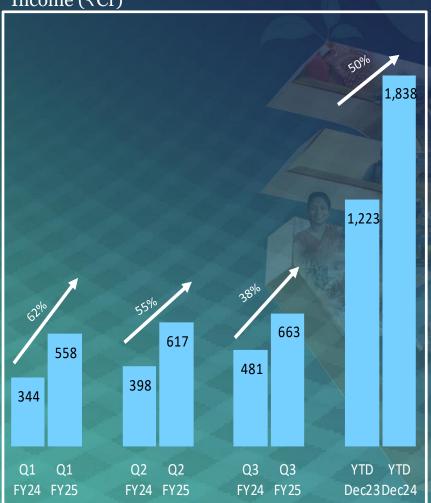




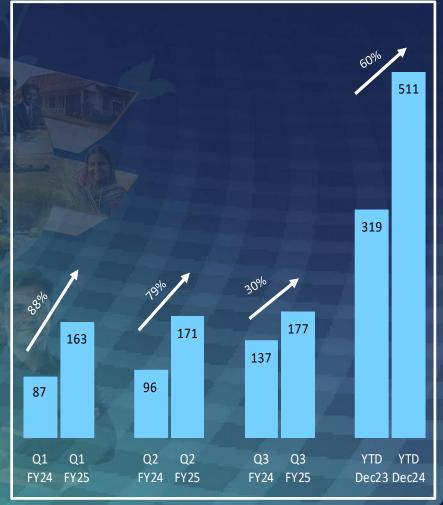
Home Loans - Income and Profit before tax



Income (₹Cr)



Profit before tax (₹Cr)





Home Loans – Asset Ratios



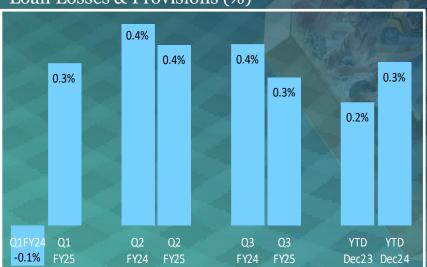
Net Income Margin (%)



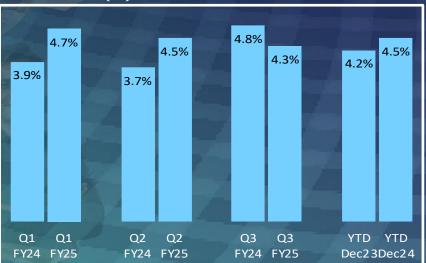
Expenses Ratio (%)



Loan Losses & Provisions (%)



ROA - PBT (%)







Profit and Loss Statement - Home Loans (Managed)

									₹ Cf
Q1 FY24	Q1 FY25	Q2 FY24	Q2 FY25	Q3 FY24	Q3 FY25	Growth % Q3-o-Q3	YTD Dec23	YTD Dec24	Growth % (YTD)
1 1 7 7	1 770	1 575	1 022	1 [07	1 020	1 5 0/	<i>1.</i> C1 E	F //21	Y-o-Y 17%
•	•	•	•	·	•		•	•	
9,528	14,565	10,801	15,892	12,049	17,121	42%	12,049	17,121	42%
344	558	398	617	481	663	38%	1,223	1,838	50%
171	253	190	283	216	315	46%	576	851	48%
173	306	208	334	265	348	31%	646	988	53%
88	131	102	149	118	159	34%	308	439	42%
-2	11	10	14	10	12	19%	19	37	98%
87	163	96	171	137	177	30%	319	511	60%
15.4%	16.0%	15.6%	16.1%	16.7%	15.9%		15.9%	16.0%	
7.7%	7.3%	7.4%	7.4%	7.5%	-7.6%		7.5%	-7.4%	
7.7%	8.8%	8.2%	8.7%	9.2%	8.4%		8.4%	8.6%	
3.9%	3.8%	4.0%	3.9%	4.1%	3.8%		4.0%	3.8%	
-0.1%	0.3%	0.4%	0.4%	0.4%	0.3%		0.2%	0.3%	
3.9%	4.7%	3.7%	4.5%	4.8%	4.3%		4.2%	4.5%	
50.8%	42.9%	49.1%	44.6%	44.5%	45.6%		47.7%	44.4%	
	1,454 9,528 344 171 173 88 -2 87 15.4% 7.7% 7.7% 3.9% -0.1% 3.9%	1,454 1,778 9,528 14,565 344 558 171 253 173 306 88 131 -2 11 87 163 15.4% 16.0% 7.7% 7.3% 7.7% 8.8% 3.9% 3.8% -0.1% 0.3% 3.9% 4.7%	1,454 1,778 1,575 9,528 14,565 10,801 344 558 398 171 253 190 173 306 208 88 131 102 -2 11 10 87 163 96 15.4% 16.0% 15.6% 7.7% 7.3% 7.4% 7.7% 8.8% 8.2% 3.9% 3.8% 4.0% -0.1% 0.3% 0.4% 3.9% 4.7% 3.7%	1,454 1,778 1,575 1,823 9,528 14,565 10,801 15,892 344 558 398 617 171 253 190 283 173 306 208 334 88 131 102 149 -2 11 10 14 87 163 96 171 15.4% 16.0% 15.6% 16.1% 7.7% 7.3% 7.4% 7.4% 7.7% 8.8% 8.2% 8.7% 3.9% 3.8% 4.0% 3.9% -0.1% 0.3% 0.4% 0.4% 3.9% 4.7% 3.7% 4.5%	1,454 1,778 1,575 1,823 1,587 9,528 14,565 10,801 15,892 12,049 344 558 398 617 481 171 253 190 283 216 173 306 208 334 265 88 131 102 149 118 -2 11 10 14 10 87 163 96 171 137 15.4% 16.0% 15.6% 16.1% 16.7% 7.7% 7.3% 7.4% 7.4% 7.5% 7.7% 8.8% 8.2% 8.7% 9.2% 3.9% 3.8% 4.0% 3.9% 4.1% -0.1% 0.3% 0.4% 0.4% 0.4% 3.9% 4.7% 3.7% 4.5% 4.8%	1,454 1,778 1,575 1,823 1,587 1,820 9,528 14,565 10,801 15,892 12,049 17,121 344 558 398 617 481 663 171 253 190 283 216 315 173 306 208 334 265 348 88 131 102 149 118 159 -2 11 10 14 10 12 87 163 96 171 137 177 15.4% 16.0% 15.6% 16.1% 16.7% 15.9% 7.7% 7.3% 7.4% 7.4% 7.5% -7.6% 7.7% 8.8% 8.2% 8.7% 9.2% 8.4% 3.9% 3.8% 4.0% 3.9% 4.1% 3.8% -0.1% 0.3% 0.4% 0.4% 0.4% 0.4% 0.3% 3.9% 4.7% 3.7% 4.5% 4.8% 4.3%	Q1 FY24 Q1 FY25 Q2 FY24 Q2 FY25 Q3 FY24 Q3 FY25 Q3-o-Q3 1,454 1,778 1,575 1,823 1,587 1,820 15% 9,528 14,565 10,801 15,892 12,049 17,121 42% 344 558 398 617 481 663 38% 171 253 190 283 216 315 46% 173 306 208 334 265 348 31% 88 131 102 149 118 159 34% -2 11 10 14 10 12 19% 87 163 96 171 137 177 30% 15.4% 16.0% 15.6% 16.1% 16.7% 15.9% 7.7% 7.3% 7.4% 7.4% 7.5% -7.6% 7.7% 8.8% 8.2% 8.7% 9.2% 8.4% 3.9% <td< td=""><td>Q1 FY24 Q1 FY25 Q2 FY24 Q2 FY25 Q3 FY24 Q3 FY25 <t< td=""><td>Q1 FY24 Q1 FY25 Q2 FY24 Q2 FY25 Q3 FY25 Q3 FY25 Q3-o-Q3 YTD Dec23 YTD Dec24 1,454 1,778 1,575 1,823 1,587 1,820 15% 4,615 5,421 9,528 14,565 10,801 15,892 12,049 17,121 42% 12,049 17,121 344 558 398 617 481 663 38% 1,223 1,838 171 253 190 283 216 315 46% 576 851 173 306 208 334 265 348 31% 646 988 88 131 102 149 118 159 34% 308 439 -2 11 10 14 10 12 19% 19 37 87 163 96 171 137 177 30% 319 511 15.4% 16.0% 7.5% 7.6%</td></t<></td></td<>	Q1 FY24 Q1 FY25 Q2 FY24 Q2 FY25 Q3 FY24 Q3 FY25 Q3 FY25 <t< td=""><td>Q1 FY24 Q1 FY25 Q2 FY24 Q2 FY25 Q3 FY25 Q3 FY25 Q3-o-Q3 YTD Dec23 YTD Dec24 1,454 1,778 1,575 1,823 1,587 1,820 15% 4,615 5,421 9,528 14,565 10,801 15,892 12,049 17,121 42% 12,049 17,121 344 558 398 617 481 663 38% 1,223 1,838 171 253 190 283 216 315 46% 576 851 173 306 208 334 265 348 31% 646 988 88 131 102 149 118 159 34% 308 439 -2 11 10 14 10 12 19% 19 37 87 163 96 171 137 177 30% 319 511 15.4% 16.0% 7.5% 7.6%</td></t<>	Q1 FY24 Q1 FY25 Q2 FY24 Q2 FY25 Q3 FY25 Q3 FY25 Q3-o-Q3 YTD Dec23 YTD Dec24 1,454 1,778 1,575 1,823 1,587 1,820 15% 4,615 5,421 9,528 14,565 10,801 15,892 12,049 17,121 42% 12,049 17,121 344 558 398 617 481 663 38% 1,223 1,838 171 253 190 283 216 315 46% 576 851 173 306 208 334 265 348 31% 646 988 88 131 102 149 118 159 34% 308 439 -2 11 10 14 10 12 19% 19 37 87 163 96 171 137 177 30% 319 511 15.4% 16.0% 7.5% 7.6%





Profit and Loss Statement - Home Loans (On Book)

Particulars	Q1 FY24	Q1 FY25	Q2 FY24	Q2 FY25	Q3 FY24	Q3 FY25	Growth % Q3-o-Q3	YTD Dec23	YTD Dec24	Growth % (YTD) Y-o-Y
Disbursements	1,454	1,778	1,575	1,823	1,587	1,820	15%	4,615	5,421	17%
Closing Assets (On B/S)	9,115	14,224	10,409	15,566	11,674	16,810	44%	11,674	16,810	44%
Income	331	547	383	605	465	651	40%	1,180	1,802	53%
Finance Charges	162	245	181	275	207	307	48%	550	827	50%
Net Income	169	302	202	329	258	344	33%	630	975	55%
Expenses	88	131	102	149	118	159	34%	308	439	42%
Net Credit Losses	(2)	11	10	14	10	12	19%	19	37	98%
PBT	83	159	90	166	130	172	33%	303	498	65%
Asset Ratios										
Income	15.6%	16.1%	15.6%	16.1%	16.7%	15.9%		16.0%	16.0%	
Cost of Funds	7.6%	7.2%	7.4%	7.3%	7.4%	7.5%		7.4%	7.4%	
Net Income Margin	7.9%	8.9%	8.3%	8.8%	9.3%	8.4%		8.5%	8.7%	
Expense	4.1%	3.9%	4.2%	4.0%	4.2%	3.9%		4.2%	3.9%	
Losses & Provisions	-0.1%	0.3%	0.4%	0.4%	0.4%	0.3%		0.3%	0.3%	
ROA-PBT	3.9%	4.7%	3.7%	4.4%	4.7%	4.2%		4.1%	4.4%	
Cost to Net Income	51.9%	43.4%	50.5%	45.3%	45.8%	46.2%		48.9%	45.0%	

NEW BUSINESSES





Profit and Loss Statement – CSEL



₹ Cr

					K I					₹ CI
Particulars	Q1 FY24	Q1 FY25	Q2 FY24	Q2 FY25	Q3 FY24	Q3 FY25	Growth % Q3-o-Q3	YTD Dec23	YTD Dec24	Growth % (YTD) Y-o-Y
Disbursements	2,355	3,486	2,853	3,588	2,773	3,149	14%	7,980	10,224	28%
Asset Under Management	6,866	12,909	8,486	14,175	9,767	14,817	52%	9,767	14,817	52%
Income	343	613	394	690	453	729	61%	1,190	2,032	71%
Finance Charges	133	223	159	250	186	275	48%	478	749	57%
Net Income	210	390	235	440	268	453	69%	713	1,283	80%
Expenses	76	145	109	167	113	159	40%	298	471	58%
Net Credit Losses	82	144	80	172	96	210	120%	258	526	104%
PBT	52	101	46	100	58	84	44%	157	285	82%
Asset Ratios										
Income	22.3%	20.2%	20.4%	20.2%	19.8%	19.9%		20.7%	20.2%	
Cost of Funds	8.6%	7.4%	8.2%	7.3%	8.1%	7.5%		-8.3%	7.5%	
Net Income Margin	13.7%	12.9%	12.2%	12.9%	11.7%	12.4%		12.4%	12.8%	
Expense	4.9%	4.8%	5.6%	4.9%	4.9%	4.4%		5.2%	4.7%	
Losses & Provisions	5.3%	4.7%	4.1%	4.1%	4.2%	5.7%		4.5%	5.2%	
ROA-PBT	3.4%	3.3%	2.4%	2.9%	2.5%	2.3%		2.7%	2.8%	
Cost to Net Income	36.1%	37.2%	46.4%	38.0%	42.4%	35.1%		42%	36.7%	

Note:

- FLDG recovery is part of Other Income in FY24.
- CSEL loan losses in FY 24 is before FLDG recovery which is around 1%.
 CSEL Consumer & Small Enterprise Loan



Profit and Loss Statement – SME



Particulars	Q1 FY24	Q1 FY25	Q2 FY24	Q2 FY25	Q3 FY24	Q3 FY25	Growth % Q3-o-Q3	YTD Dec23	YTD Dec24	Growth % (YTD) Y-o-Y
Disbursements	2,045	2,160	1,945	1,959	1,981	1,911	-4%	5,971	6,029	1%
Asset Under Management	3,860	5,576	4,006	5,877	4,363	6,277	44%	4,363	6,277	44%
Income	110	164	120	180	133	192	45%	363	537	48%
Finance Charges	76	99	75	111	83	120	43%	234	330	41%
Net Income	34	65	45	69	49	73	48%	129	207	61%
Expenses	17	29	24	34	25	34	35%	66	96	46%
Net Credit Losses	2	12	1	9	8	13	53%	11	34	199%
PBT	15	24	20	27	16	26	66%	51	77	49%
Asset Ratios										
Income	12.0%	12.5%	12.1%	12.5%	12.6%	12.6%		12.2%	12.6%	
Cost of Funds	8.2%	7.5%	7.6%	7.7%	7.9%	7.8%		7.9%	7.7%	
Net Income Margin	3.7%	4.9%	4.6%	4.8%	4.7%	4.8%		4.3%	4.8%	
Expense	1.9%	2.2%	2.4%	2.3%	2.4%	2.2%		2.2%	2.2%	
Losses & Provisions	0.2%	0.9%	0.1%	0.6%	0.8%	0.8%		0.4%	0.8%	
ROA-PBT	1.7%	1.8%	2.1%	1.8%	1.5%	1.7%		1.7%	1.8%	
Cost to Net Income	49.7%	43.9%	52.2%	48.4%	51.3%	47%		51%	46%	



Profit and Loss Statement – SBPL



					N 1				\ CI	0 11.0/
Doublandona	04 FV24	04 FV2F	02 FV24	02 FV2F	02 FV24	02 FV2F	Growth %	VTD D 22	VTD D = -2.4	Growth %
Particulars	Q1 FY24	Q1 FY25	Q2 FY24	Q2 FY25	Q3 FY24	Q3 FY25	Q3-o-Q3	YID Dec23	YTD Dec24	` '
							40040			Y-0-Y
Disbursements	182	268	246	312	280	331	18%	708	911	29%
Asset Under Management	611	1,618	836	1,863	1,084	2,115	95%	1,084	2,115	95%
Income	33	98	46	115	64	129	101%	143	341	140%
Finance Charges	11	28	15	33	20	37	84%	47	98	110%
Net Income	22	69	30	82	44	92	108%	96	244	154%
Expenses	20	37	27	43	33	50	52%	80	129	62%
Net Credit Losses	1	2	1	4	1	8	418%	3	14	338%
PBT	1	30	2	35	10	35	248%	13	100	684%
Asset Ratios										
Income	25.1%	26.0%	25.1%	26.2%	26.5%	25.6%		25.5%	25.9%	
Cost of Funds	8.7%	7.5%	8.4%	7.4%	8.3%	7.4%		8.4%	7.4%	
Net Income Margin	16.4%	18.4%	16.7%	18.8%	18.2%	18.3%		17.1%	18.5%	
Expense	15.3%	9.7%	14.9%	9.8%	13.5%	9.9%		14.3%	9.8%	
Losses & Provisions	0.4%	0.6%	0.7%	1.0%	0.6%	1.5%		0.6%	1.1%	
ROA-PBT	0.7%	8.1%	1.1%	7.9%	4.1%	6.9%		2.3%	7.6%	
Cost to Net Income	93.6%	52.8%	89.4%	52.4%	74.1%	54%		83%	53%	

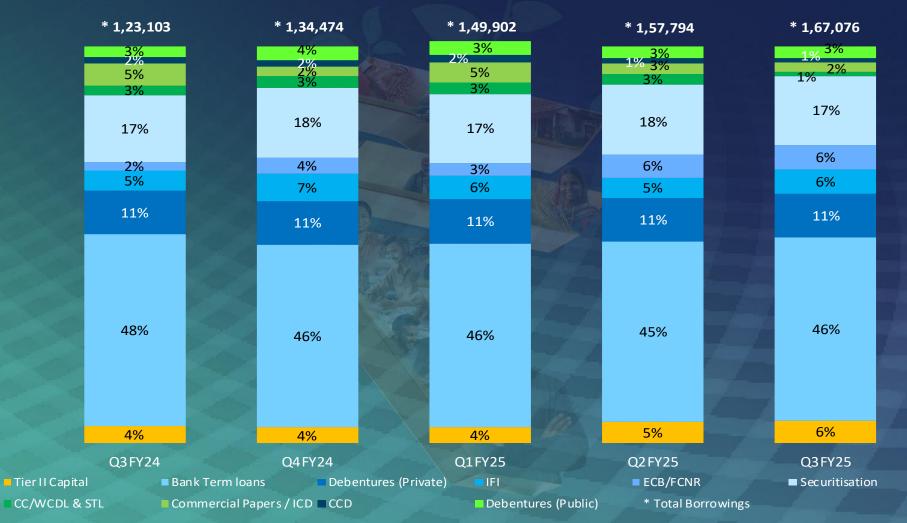




Diversified Borrowings Profile (I/II)



Borrowing mix by instrument type





Diversified Borrowings Profile (I/II)



Borrowing mix by investor type

(₹Cr)







ALM Statement as of 31st Dec 2024 (As per IND AS)

(₹Cr)

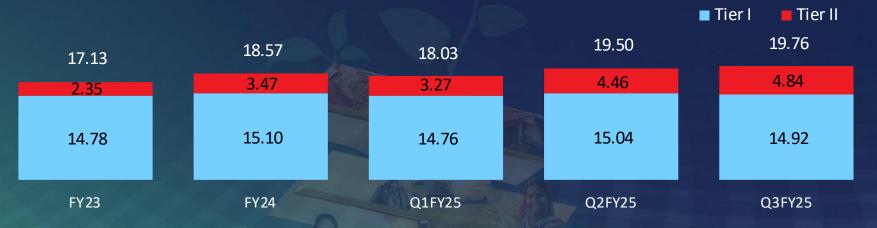
ALM snapshot as on 31st Dec 2024									
Particulars	1 m	>1 to 2m	>2 to 3m	>3 to 6m	>6m to 1 yr	>1 to 3 yr	>3 to 5 yr	>5 yr	Total
Cash & Bank Balances	3,403.94	1,616.11	2,715.80	210.66	494.43	2,318.21	1,037.97	3,361.92	15,159.05
Advances	5,863.30	5,477.13	4,219.18	16,612.09	26,836.33	74,560.86	24,849.66	16,592.50	1,75,011.05
Trade Receivable & Others	47.01	268.17	2.04	3.47	103.50	274.60	414.43	3,303.67	4,416.90
Total Inflows (A)	9,314.25	7,361.41	6,937.02	16,826.22	27,434.27	77,153.67	26,302.06	23,258.10	1,94,587.00
Cumulative Total Inflows (B)	9,314.25	16,675.66	23,612.68	40,438.90	67,873.17	1,45,026.84	1,71,328.90	1,94,587.00	
Borrowin Repayment-Bank & Others	2,747.54	4,932.78	5,614.92	9,162.02	20,692.29	67,745.79	16,761.76	190.75	1,27,847.85
Borrowin Repayment- Market	2,440.43	2,120.20	1,174.54	1,328.79	2,403.35	11,209.02	9,845.69	8,353.77	38,875.77
Capital Reserves and Surplus	-	-	-	-	-	-	-	22,945.31	22,945.31
Other Outflows	3,244.52	210.02	48.53	137.63	424.20	435.16	213.56	204.44	4,918.07
Total Outflows (C)	8,432.49	7,263.00	6,837.99	10,628.43	23,519.84	79,389.98	26,821.01	31,694.27	1,94,587.00
Cumulative Total Outflows (D)	8,432.49	15,695.49	22,533.48	33,161.91	56,681.75	1,36,071.73	1,62,892.74	1,94,587.00	
E. GAP (A - C)	881.76	98.41	99.04	6,197.79	3,914.43	(2,236.31)	(518.95)	(8,436.16)	
F.Cumulative GAP (B - D)	881.76	980.16	1,079.20	7,276.99	11,191.42	8,955.11	8,436.16	0.00	
Cumulative GAP as % (F/D)	10.46%	6.24%	4.79%	21.94%	19.74%	6.58%	5.18%	0.00%	



CAR and Credit Rating



Capital Adequacy Ratio (CAR) – As per RBI guideline



Minimum CAR Stipulated by RBI is 15% & for Tier I is 10%

Tier 2 includes 1.33% % of CCD which is compulsorily convertible into equity in Sep 2026.

Credit Rating

Loan type	India ratings	Care	ICRA	Crisil
ST CP/WCDL	-	-	[ICRA] A1+	[CRISIL] A1+
LT NCD/CC	IND AA + (ind) stable	CARE AA+/Stable	[ICRA] AA+/Positive	-
NCD (Public Issue)	IND AA+/ Stable	CARE AA+/Stable	[ICRA] AA+/Positive	-
Tier II SD	IND AA+/ Stable	CARE AA+/Stable	[ICRA] AA+/Positive	-
Tier I PDI	IND AA/ Stable	CARE AA /Stable	[ICRA] AA/Positive	-

Note: ICRA has reaffirmed the Ratings and Outlook upgraded to AA+ (Positive) from AA+ (Stable)





Consolidated Profit & Loss



(₹Cr)

Particulars	Q1 FY24	Q1FY25	Q2 FY24	Q2FY25	Q3 FY24	Q3 FY25	Growth % Q3-o-Q3	YTD Dec23	YTD Dec24	Growth % (YTD) Y-o-Y
Income	4,171	5,857	4,695	6,322	5,055	6,837	35%	13,921	19,016	37%
Expenses	3,215	4,582	3,630	5,018	3,898	5,372	38%	10,743	14,973	39%
PBT	956	1,275	1,065	1,304	1,156	1,465	27%	3,177	4,043	27%
PAT	710	947	773	968	872	1,087	25%	2,355	3,001	27%







Our Enterprise Risk Management strategy comprehensively covers all aspects of risk

1 Risk vision







We have integrated best-in-class practices across all key risk areas (I/II)

Category	⊙ Key Highlights
1 Risk vision	 Risk Appetite Statement implemented as a strategic lever: Strong linkage to functions with well-defined thresholds and robust governance mechanisms
Capital & Liquidity risk	 Well-diversified source of funds with judicious mix of instruments and of investor profiles Liquidity position assessed regularly. Strong governance for key parameters like HQLA holdings, funding lines in place
3 Credit risk	 Analytics based decision making embedded across credit and collections processes Regular finetuning of credit policies and gating criteria basis portfolio review Robust governance mechanism in place for regular review of all underwriting and collection models Personalized collection treatment strategies basis Early Warning /Roll forward models Stress testing capability deployed to refine credit & collection strategies proactively, basis macroeconomic forecasts
4 Fraud risk	 Best-in-class preventive controls, tools & SOPs to mitigate frauds across customers, employees & third-parties Ongoing cross-business sharing of best practices for detection and mitigation Regular employee training and awareness campaigns on fraud detection & prevention





We have integrated best-in-class practices across all key risk areas (II/II)

 Category Key Highlights Built/ deployed robust capabilities, processes and toolkits to manage growing cyber risks Cyber risk Quarterly red-teaming & war gaming assessments; Regular phishing simulations & crisis management drills In-house team of 20+ members with collective experience of 200+ years to independently monitor regulatory compliance Strong performance across annual internal and external audits. 	Harris of the state of the stat	
 Cyber risk Quarterly red-teaming & war gaming assessments; Regular phishing simulations & crisis management drills In-house team of 20+ members with collective experience of 200+ years to independently monitor regulatory compliance 	E Category	© Key Highlights
Regulatory & regulatory compliance	5 Cyber risk	 Quarterly red-teaming & war gaming assessments; Regular phishing simulations & crisis management
		regulatory compliance
 Risk organization Comprehensive risk organizational structure defined with focus on fortifying an active risk function Focus on building capabilities in managing new emerging risks Deeper interlinkage with business, functional coverage & monitoring focus to mitigate all kinds of risks 		Focus on building capabilities in managing new emerging risks
Risk reporting Comprehensive risk registers for monitoring along with governance mechanism in place In- house team, 300+ risk matrices tracked across businesses & functions with defined frequency for circulation & monthly reviews	8 Risk reporting	 In- house team, 300+ risk matrices tracked across businesses & functions with defined frequency for





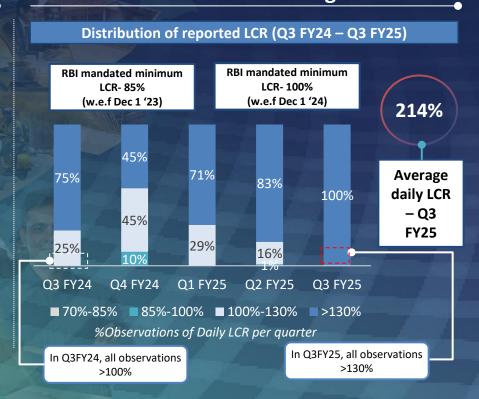
Capital & Liquidity risk | Well managed with judicious buffers maintained consistently

ALM: Stringent Internal thresholds

Time bucket	RBI thresholds	Chola internal thresholds
0-7 days	-10%	0%
8-14 days	-10%	0%
15-30 days/31 days	-20%	0%

- No cumulative mismatch across time buckets
- No breaches against internal threshold, demonstrating strong adherence to regulatory compliance

Liquidity: LCR reported is 2.14-2.1x of RBI mandate on average

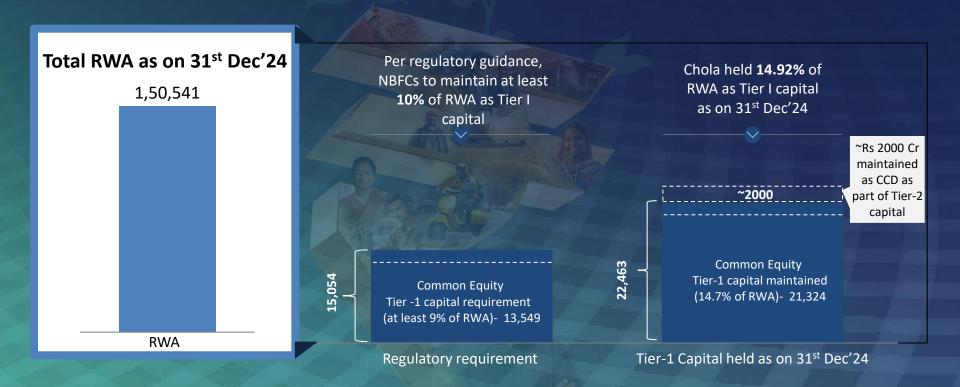






Capital & Liquidity risk | Sufficient Tier 1 capital

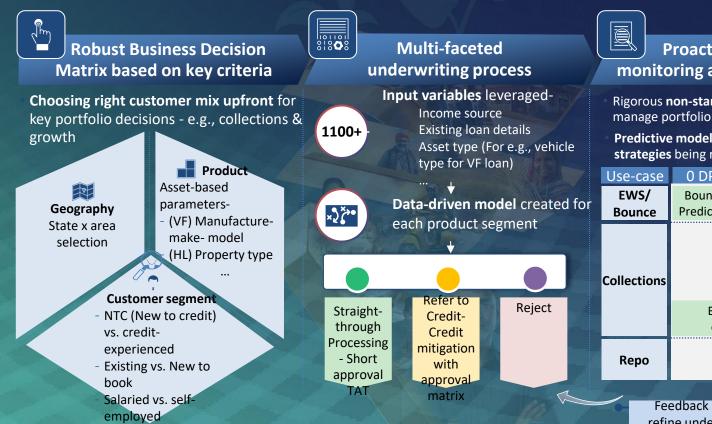
(₹Cr)







Holistic risk management for credit risk mitigation



Proactive portfolio monitoring at a customer level

- Rigorous non-starter/early default monitoring to manage portfolio proactively
- Predictive models and personalized treatment strategies being rolled out across businesses

Use-case	0 DPD	1-90 DPD	90+ DPD
EWS/ Bounce	Bounce Prediction		
		Roll-forward models	
Collections		Roll-back models	
	Burea enrich		
Repo			Repo & settlement
			models

Feedback loop to refine underwriting models





Regulatory & compliance risk | Effective governance augmented by a strong compliance function

Governance & Compliance form the core of every business and functional process



Strong 'Compliance- first' approach tone setting from the Board and senior management ensures compliance across all levels till field staff



"Zero tolerance policy" to any form of non-compliance



Stringent Code of conduct implemented at all levels including employees, DSAs and collection agents



Continuous training to employees at all levels on various regulatory requirements



Fair Practice Code implemented in letter and spirit

20+ professionals with collective experience of 200+ years



Compliance team

- Real-time tracking & efficient dissemination of all regulatory changes to senior management and other key stakeholders
- Comprehensive compliance audits conducted throughout the year by independent agencies



Centralized Corporate Legal team

- Real-time tracking of all legal notices/cases against the company
- Centralized review and approval of legal documentation for effective control and governance





Regulatory & compliance risk | Governance further strengthened by robust compliance mechanisms

Annual review and approval of all key policies by the Board

Internal Disciplinary
Committee to review
violations of policies/process

Robust and transparent whistle blower mechanism & policy



Regular Independent Audit Committee meetings held

Specific focus on review of compliance of policies and processes

Monthly concurrent compliance audits on 'Know Your Customer' & 'Fair Practice Code' compliance

Fully automated stringent insider trading compliance system in place

Any transaction by insiders need prior compliance approval





Cyber risk | Regular monitoring & strong internal processes to prevent, detect & mitigate cyber risk



People

- 1 Well-equipped, adept team of security professionals to mitigate cyber risk at organizational level
- 2 Regular employee trainings & readiness exercises
 - Phishing simulations, crisis management drills, etc.



Process

- 3 Continued effort towards strengthening protocols
 - Code review process
 - Business continuity & Disaster recovery exercises
- 4 Quarterly war gaming & red teaming assessments



Tools & Technology

- 5 Continuous expansion of suite of tools to monitor threats, potential privacy breaches and improve cyber resilience-
 - User access security (SASE)
 - DevSecOps
 - Cloud container security
 - API security

50+ initiatives planned for FY25 to further strengthen cyber risk mitigation





Risk governance & reporting | Clearly defined roles & responsibilities for effective corporate governance

Organization structure setup to ensure effective governance



Well-defined tracking mechanism & review cadence

- 1 RCSA (Risk control and self-assessment) conducted across businesses periodically
- 2 Multiple Board-led committees to monitor org risk-

Name of the committee	Key risk reviewed
Risk Management Committee	Overall enterprise risk management policies & processes across each key risk area
Asset Liability Committee	Capital & liquidity position & risk
Audit Committee	Chola's compliance of policies and processes
Business Committee	Business-wise performance & key risks
IT Strategy Committee	IT & cybersecurity framework; IT disaster recovery process
Stakeholders' Relationships Committee	Reputational risk & shareholders' outlook
CSR Committee	Policies, strategies and programs related to ESG

- 3 Comprehensive monitoring & tracking thresholds:
 - Risk Appetite Statement to define organizational risk goals
 Risk registers defined encompassing 300+ metrics with strong
 linkages to businesses/functions







Chola's overall technology focus spread across all layers







Organization-wide capabilities built for digitization of Loan Origination System (LOS)

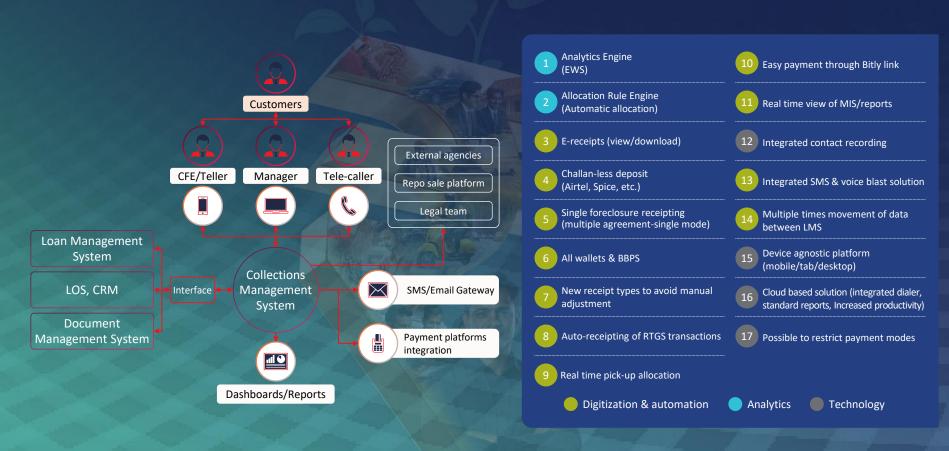
	%		
Loan journey	Sourcing	Underwriting & Loan Sanction	Disbursement
	Integration with Partners / OEMs	Third party validations	Document digitization
	Validated KYC via golden sources	Automated bureau checks	E-Sign
Digitization	eKYC (including biometric)	Online customer deduplication	E-stamping
features	OCR and Video KYC	Bank statement/Balance sheet analyzer	Post disbursal document tracking
	Live facial recognition	Penny drop verification	Electronic mandate collections
	Pre-approved offers	System based underwriting engine	
		Account Aggregator	

Note: Most capabilities built for all the verticals of Chola - being used wherever applicable and as per business needs





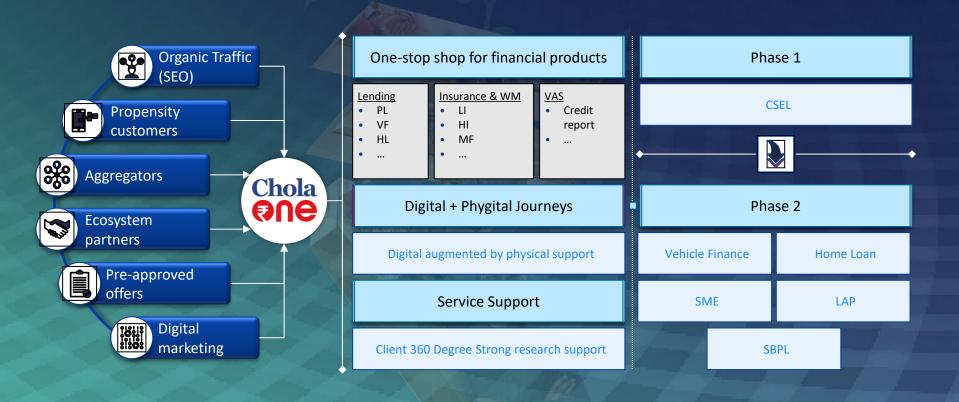
We have a comprehensive digital Collection Management System to manage end-to-end collection process







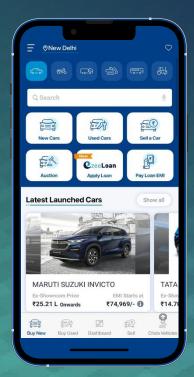
Chola One platform envisioned to be a super-app, a one-stop-shop for all our products, lead generation, VAS, customer service







We are building an E2E integrated ecosystem for VF





Used vehicle marketplace

- · Vehicle listing for selling
- Dealer info for buying
- GenAl Search



New vehicle discovery

- Recommendations
- OEM offers & discount
- Apply Loan



Repo vehicles sale

- Vehicle valuation
- WhatsApp Channel

Gaadi Bazaarin

SEO Score¹ (out of 100)

92

Monthly Avg. Unique Users

> (site traffic) 1.4M+

Page authority (score out of 100)

41

"Used truck" search rank

(Google organic search rank)

Repo Subscribers (#paid repo subscribers)

1.5K+

New listings (vehicles/ month)

15K+

Vehicles sold (per month)

3.4K+

Dealer portal (#dealers)

2.9K+

% Service requests Automated

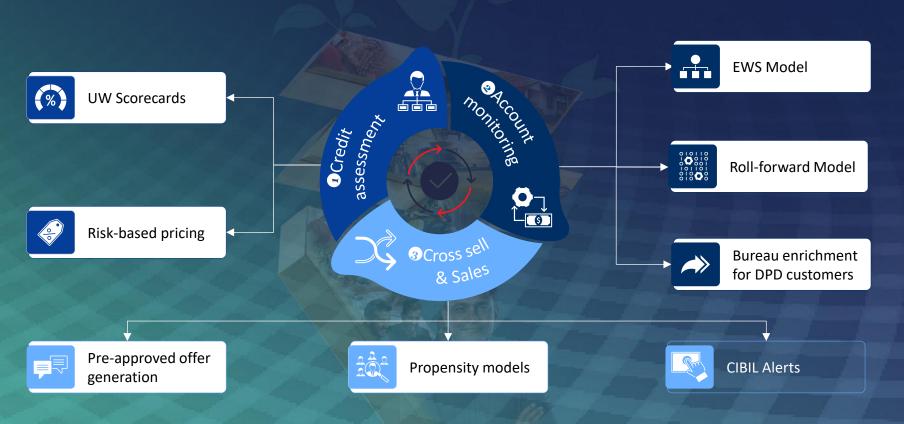
(service requests)

99%





Our Data and Analytics team works across the entire value chain of customer journey

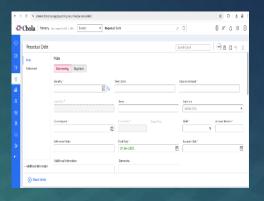






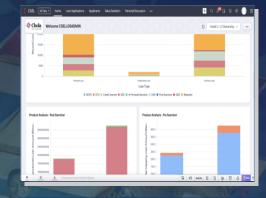
Major IT projects launched at Chola in Q3FY25

Ensuring Chola is at the forefront of technology & innovation



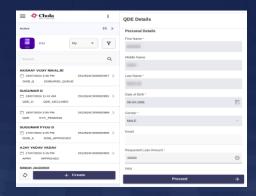
New Treasury Solution

- Scalable platform design
- Multi-database support
- Excel integration for realtime analysis
- Configurable business rules
- Collateral management
- Limits monitoring



CSEL LOS

- Sourcing process improvements
 (Query module, custom
 dashboards)
- Credit assessment enhancements
 (system driven eligibility,
 automated CAM reports)
- Streamlined credit processes
 (Video PD and TVR, image capture with geo-tag)
- Compliance and risk management (audit trail, group exposure)



CD LOS

- LOS (Chola FOS, TSMs) & dealer onboarding portal launch
 Digital KYC advancements
 (Aadhaar eKYC, Biometric & Digilocker)
- Fraud prevention & risk mitigation
- OEM integrations (SRNV validation for Haier & Whirlpool)





Chola Consecutively awarded for last 5 years......





CERTIFICATE OF MEMBERSHIP

This is to certify that

Cholamandalam Investment and Finance

is a constituent company in the FTSE4Good Index Series



June 2024

The FTSE4Good Index Series is designed to identify companies that demonstrate strong environmental, social and governance practices measured against globally recognised standards.

V3.0

FY25



• FTSE Russell – Reaffirmed as constituent

of FTSE4Good Index Series in June 2024.

ESG POLICY





In The Society



Environmental:

As an environmentally responsible company, we focus on sustainability and carbon footprint reduction.

Social:

To enable better opportunities for all, we provide financial inclusion, local employment, employee well-being and community development initiatives through CSR.

Governance:

Governance stands for transparency, regulatory compliance and maintaining brand reputation pan India.



ESG VISION & MISSION







ESG Governance Structure





Board – The final authority for all the major policy and sustainability reports related to ESG

CSR Committee — This Committee comprises of Chairman, an independent Director and a non-executive Director to support and advise Board on the company's policies, strategies and programs related to ESG

ESG Steering Committee – This Committee comprises Managing Director & CEO, CRO and key risk managers and other invitees from Businesses as may be required.

ESG Working Committee – This Committee comprises the members of the Risk Management (ERM) division and SPOCs from lines of business and functions, directly engaged into ESG related aspects to undertake implementation of the initiatives at the ground level, data obtaining, submission of reports, regulatory compliance, coordination etc.

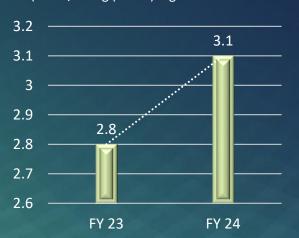
Internal working groups for effective and sustained implementation of ESG activities in the organization through Enterprise Risk Management (ERM) division and SPOCs from lines of business and functions, directly engaged into ESG to implement initiatives at the ground level, data obtaining, submission of reports, regulatory compliance etc.



Chola ESG Rating and Ranking



Member of FTSE4Good Index Score of 3.1 (Score/rating (0 to 5) higher score are better



Stakeholders Empowerment Services (SES) Rating

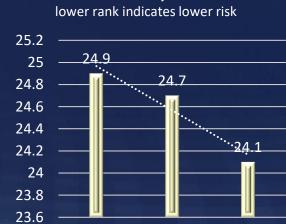
higher score indicates lower risks *



ESG Risk Assessment & Insights



Sustainalytics



CSRHub



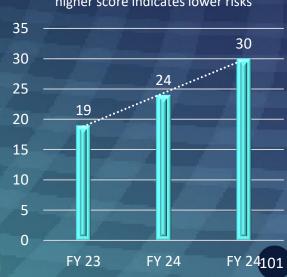
S & P Global

FY 22

higher score indicates lower risks

FY 23

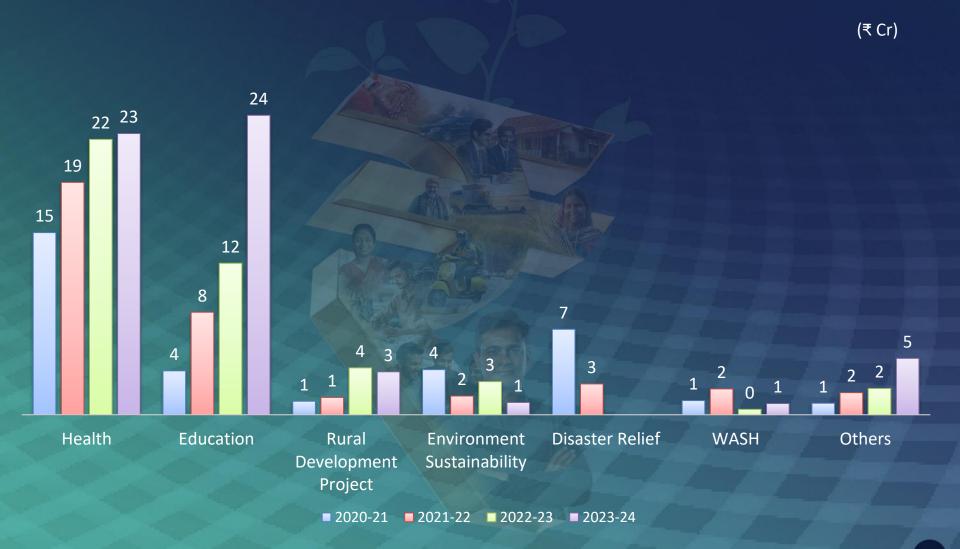
FY 24





SOCIAL RESPONSIBILITY YEARWISE THEMATIC ALLOCATION







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